

WELCOME TO  
**CONNECT**



# CONNECT 24

The logo for 'CONNECT 24' features the word 'CONNECT' in a bold, teal, sans-serif font. To its right, the number '24' is rendered in a similar teal font, with the '2' positioned above the '4'. A dashed teal line forms a semi-circle around the top and right sides of the '24', with five colored dots (yellow, orange, pink, red, and teal) placed along the line.

N W E R P

**What's New in IT**



# Mike Adnson

Manager – Software  
Engineering



# Bryan Weier

Sr. Technical Services  
Support Specialist

# Conference Schedule Layout

# NWERP Specific Tech Track

## Tech Specific

- IT – I Didn't Know I Could Do That! – 5/20 – 2-3 pm - ICC-238-Level 2 (Beaubien)
- Security Management in NWERP – 5/21 – 10-11 am - ICC-235-Level 2 (Johnson)
- IT Design Challenge – 5/21 – 2-3 pm - ICC-238-Level 2 (Adnson)
- IT and Security Services – 5/21 – 3:30-4:30 pm - ICC-238-Level 2 (Weier/Robb Ann)
- Troubleshooting Application and Performance Issues – 5/22 – 8:30-9:30 am - ICC-238-Level 2 (Beaubien)
- New World ERP Maintenance, Migrations and Helpful Tech Tools - 5/22 -11:30 am - 12:30 pm - ICC-237-Level 2 (Weier)

# NWERP Tech Applicable “General” Sessions

## General Sessions

- Design Challenges in all 4 apps – See the calendar
- DSS for Beginners – 5/20 – 10-11 am - ICC-239-Level 2
- NWERP General Session – 5/20 – 3:30-4:30 pm - ICC-500 Ballroom-Level 1
- NWERP Happy Hour – 5/20 – 4:30-5:30 pm
- SSRS Reporting Lab – 5/21 – 11:30–12:30 am - ICC-239-Level 2
- Customizing NWERP for your needs – 5/21 – 2-3 pm - ICC-235-Level 2

# Tyler-Wide Tech Friendly Sessions

## Tech Specific – Some examples

- A.I. Weaponized: Cyberattacks and Defense – 5/20 – 11:30 am – 12:30 pm - ICC-124-Level 1
- Cybersecurity Assessment and Strategic Planning – 5/21 – 10-11 am - ICC-124-Level 1
- How a Hacker Hacks and Attacks: Watch a Cyberattack in Real Time – 5/21 – 11:30 am – 12:30 pm - ICC-124-Level 1
- Prevent Falling for Phishing and Social Eng Cyberthreats – 5/21 – 3:30-4:30 pm – ICC-124-Level 1

## General Sessions – A couple examples

- What a Viewtiful Place (Content Manager) – 5/21 – 8:30-9:30 am – ICC-141-Level 1
- Imagining the Future of Payments – 5/22 – 10-11 am – ICC-120-Level 1



# What's New in NWERP?

# How Do I Know What's New?

- [Release Notes](#)
- [What's New Page](#)
- [Patch Blog](#) – You can subscribe to this

# Release Notes

## 2023.1 New World ERP Patch Notes

New World ERP patch notes are available here as 2023.1 patches are released. The date next to each patch number corresponds to the date displayed for the patch in Tyler Deploy. The link takes you to the New World ERP 2023.1 Patch Notes page, where notes are sorted by module.



**Note:** Patch 2022.1.17 was the final patch in the 2022.1 series. Patch **2023.1.1** is the first of the 2023.1 series. Since patches are cumulative and generated from the same code stream, 2023.1.1 may be applied over any version of New World ERP that is delivered with Tyler Deploy 2019.1, 2020.1, 2021.1 or 2022.1.

## 2023.1 Patch: What Does It Mean to Me?

To view a brief video on how to use the New World Orchestrator to check for patches and deploy them, click [here](#).

» [2023.1.17](#) (04.22.24)

» [2023.1.16](#) (04.01.24)

» [2023.1.15](#) (03.11.24)

» [2023.1.6](#) (09.05.23)

» [2023.1.5.1](#) (08.15.23)

» [2023.1.5](#) (08.14.23)

# What's New Page

## ▣ **New in 2023**

### ▣ **Community Development**

### ▣ **Financial Management**

### ▣ **Foundation**

Patch #	Date	Program	Feature
2023.1.16	04.01.24	Suite-Security	<a href="#">Function</a> added to sync one Content Manager (CM) user instead of all.
2023.1.11	12.18.23	Management Console	<a href="#">Setting</a> for Notify to suppress messages from being sent.
2023.1.11	12.18.23	Suite-System	<a href="#">System setting</a> to hide shared saved reports created by inactive users.
2023.1.10	11.27.23	Suite-Reports	User-Based Security Compare Two Users report runs for <a href="#">all functions</a> at once.
2023.1.9	11.06.23	Suite-Security	<a href="#">Button</a> to compare user-based security permissions of two users added to User-Based Security page.
2023.1.7	09.25.23	Suite-Security	<a href="#">Approval History Report</a> added to Security Reports menu.
2023.1.7	09.25.23	Suite-Security	<a href="#">Security Template Change Tracking Report</a>

# Patch Blog

- Blogs > Latest Patches
- *Turn Blog Notifications On* toggle

New World ERP > Latest Patches (ERP Known Fixes) + New

By date ▾ Descending ▾ ⚙️ Turn Blog notifications off More

### Patch 2023.1.17 is now available on Tyler Deploy

We have posted patch 2023.1.17 in Tyler Deploy. The release notes for this patch can be found [here](#). Release notes now also display in Tyler Deploy on the deployment screen for the New World Orchestrator project. Please note the numbering schemes at t...

Michael Adnson

### Patch 2023.1.16 is now available on Tyler Deploy

We have posted patch 2023.1.16 in Tyler Deploy. The release notes for this patch can be found [here](#). Release notes now also display in Tyler Deploy on the deployment screen for the New World Orchestrator project. Please note the numbering schemes at t...

Michael Adnson

### Patch 2023.1.15 is now available on Tyler Deploy

We have posted patch 2023.1.15 in Tyler Deploy. The release notes for this patch can be found [here](#). Release notes now also display in Tyler Deploy on the deployment screen for the New World Orchestrator project. Please note the numbering schemes at t...

Michael Adnson

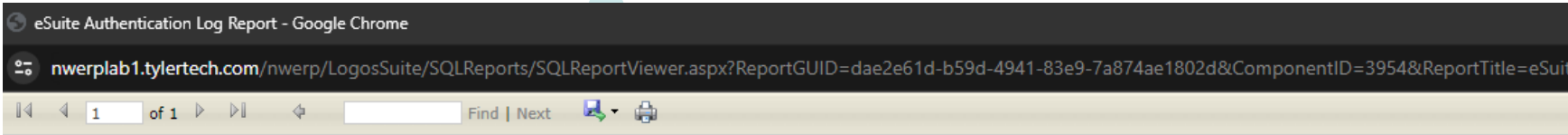
# Security Tooling Suite



# New (ish) Security Audits

- [eSuite Authentication Log](#)
- Change Audits in:
  - [Security Permissions](#)
  - [Security Templates](#)
  - [Process Manager](#)
  - [User-Based Security](#)
  - [User-Based Security G/L Orgs](#)

# eSuite Authentication Log



## eSuite Authentication Report

For Date Range 04/01/24 - 04/01/24

User Name	IPAddress	Action Date	Action Type	Area Name	Message
test	10.33.1.85	04/01/2024 4:42PM	Login	eUM	Failed Because Of Wrong Username Or Password
test	10.33.1.85	04/01/2024 4:42PM	Login	eHR	Failed Because Of Wrong Username Or Password

Run by NWS on 04/01/2024 16:43:03 PM

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# Security Permission Audit

Security Permissions Change Tracking Report - Google Chrome

nwerplab1.tylertech.com/nwerp/LogosSuite/SQLReports/SQLReportViewer.aspx?ReportGUID=443a1ecd-fe57-4096-8495-120854b93ddd&ComponentID=3947&ReportTi

1 of 1 Find | Next



## Permission Changes

### Changes from 4/1/2024 to 4/1/2024


User Name	Changed Date	Changed By User Name	Component Name	Add	Change	Delete	View	Print	Undo	Finalize	Admin
NWS	4/1/2024 4:45:29 PM	NWS	1. Accumulated Transaction Listing	No	No	No	No	<b>No</b>	No	No	No
NWS	4/1/2024 4:45:41 PM	NWS	1. Accumulated Transaction Listing	No	No	No	No	<b>Yes</b>	No	No	No

# User-Based Security Audit

Security Permissions Change Tracking Report - Google Chrome

nwerplab1.tylertech.com/nwerp/LogosSuite/SQLReports/SQLReportViewer.aspx?ReportGUID=c0bf2e9d-eff7-4716-b419-28b5a0dbbb42&ComponentID=394

1 of 1 Find | Next



## User-Based Security Change Tracking

Changes from 4/1/2024 to 4/1/2024

User Name	Application	Function	Data Element	Sub Ledger Name	Change Type	Changed Date	Changed By User
NWS	Suite	General	Budget Level Forecast Security - Level 1 - Dept Head		Removed	04/01/2024 04:48 PM	NWS
NWS	Suite	General	Budget Level Forecast Security - Level 1 - Dept Head		Added	04/01/2024 04:48 PM	NWS

# Process Manager Audit

Process Manager Change Tracking Report - Google Chrome

nwerplab1.tylertech.com/nwerp/LogosSuite/SQLReports/SQLReportViewer.aspx?ReportGUID=36627817-0bb7-4163-a7da-4a824a840d31&ComponentID=3959&ReportTitle=Process+Manager+Change+Tr...

1 of 4 Find | Next

Send to myReports

## Process Manager Change Audit

**CONNECT**  
transforming for tomorrow

From Date: 3/1/2024 12:00:00 AM To Date: 4/1/2024 12:00:00 AM Changed By User:

### Organization Approval Changes

Action Type	Action Date	Action User	Old Sub Ledger Name	New Sub Ledger Name	Old Process Description	New Process Description	Old Org Structure Code Concatenated	New Org Structure Code Concatenated	Old Org Structure Desc Concatenated	New Org Structure Desc Concatenated	Old Approval Level	New Approval Level	Old Approval Level Name	New Approval Level Name	Old M
Delete	3/22/2024 3:12:40 PM	NWS	Purchasing		Requisition Entry		135		Marine Patrol		2		Level 2		
Delete	3/22/2024 3:12:40 PM	NWS	Purchasing		Requisition Entry		143		Fire Levy		2		Level 2		
Delete	3/22/2024 3:12:40 PM	NWS	Purchasing		Requisition Entry		141		Fire Grant		2		Level 2		
Delete	3/22/2024 3:12:40 PM	NWS	Purchasing		Requisition Entry		010		Information Technology		2		Level 2		
Delete	3/22/2024 3:12:40 PM	NWS	Purchasing		Requisition Entry		LMHA		Police Other		2		Level 2		
Delete	3/22/2024 3:12:40 PM	NWS	Purchasing		Requisition Entry		700		Super Crew		2		Level 2		

# New Security Reports

- Variety of new reports to manage your users
  - [User-Based Security Report](#)
  - [User-Based Security GL/Org Report](#)

# New Security Reports



## User Based Security

Application Name	Function Name	Data Element Name	Sub Ledger Name	User Name	Active User	Access Type
Financial Management	Purchase Order Type	Blanket - Blanket		lab1	Y	
Financial Management	Purchase Order Type	Standard - 00		lab1	Y	
Financial Management	Purchase Order Type	Standard - 1		lab1	Y	
Financial Management	Purchase Order Type	Standard - 2		lab1	Y	
Financial Management	Purchase Order Type	Standard - 3		lab1	Y	
Financial Management	Purchase Order Type	Standard - 4		lab1	Y	



# New Security Reports

## User Based Security For GL Orgs




User Name	User Login	Active?	Ledger	Organization
lab1	lab1	Yes	Accounts Payable	1010 - General Fund
lab1	lab1	Yes	Accounts Payable	1010.B150 - General Fund, Cemetery
lab1	lab1	Yes	Accounts Payable	1010.B200 - General Fund, Parks & Recreation
lab1	lab1	Yes	Accounts Payable	1010.B200.4000 - General Fund, Parks & Recreation, General Administration
lab1	lab1	Yes	Accounts Payable	1010.B200.4150 - General Fund, Parks & Recreation, Swimming Pool
lab1	lab1	Yes	Accounts Payable	1010.B200.4160 - General Fund, Parks & Recreation, Campana



# New Security Admin Tools


- Clean up User Report Lists
- [Copy to Existing User](#)
- eSuite Website Footprint
- Option to Hide Shared Reports from Inactive Users
- New Comparisons
  - [User-Based Security](#)
  - [Process Manager](#)
  - [Security Components](#)

# Clean Up Report Lists







 **New World ERP**

[myFavorites](#) | [Financial Management](#) | [Human Resources](#) | [Utility Management](#) | [Community Development](#) | [Maintenance](#)

## Report Administration

 Report Statistics

Sort By

User Name	Active	Completed	Error	Disk Usage (KB)	Delete All Reports
<input type="text" value="▽  Contains..."/>	<input type="text" value="▽  Equals..."/>	<input type="text" value="▽  Equals..."/>	<input type="text" value="▽  Equals..."/>	<input type="text" value="▽  Equals..."/>	
NWS	0	30	13	3	
User10 - Inactive	0	4	0	10	
User100	0	4	0	100	
User101	0	4	0	101	
User102 - Inactive	0	4	0	102	
User107	0	4	0	107	



# Copy to Existing User

New World ERP Search

myFavorites | Financial Management | Human Resources | Utility Management | Community Development | Maintenance

### User List

Login ID	User Name	Email Address	Active	Out of Office
lab1	lab1	lab1@tylerconnect.com	✓	
lab10	lab10	lab10@tylerconnect.com	✓	
lab11	lab11	lab11@tylerconnect.com	✓	
lab12	lab12	lab12@tylerconnect.com	✓	
lab13	lab13	lab13@tylerconnect.com	✓	
lab14	lab14	lab14@tylerconnect.com	✓	
lab15	lab15	lab15@tylerconnect.com	✓	
lab16	lab16	lab16@tylerconnect.com	✓	
lab17	lab17	lab17@tylerconnect.com	✓	
lab18	lab18	lab18@tylerconnect.com	✓	
lab19	lab19	lab19@tylerconnect.com	✓	
lab2	lab2	lab2@tylerconnect.com	✓	
lab20	lab20	lab20@tylerconnect.com	✓	
lab21	lab21	lab21@tylerconnect.com	✓	
lab22	lab22	lab22@tylerconnect.com	✓	
lab23	lab23	lab23@tylerconnect.com	✓	
lab24	lab24	lab24@tylerconnect.com	✓	
lab25	lab25	lab25@tylerconnect.com	✓	
lab26	lab26	lab26@tylerconnect.com	✓	
lab27	lab27	lab27@tylerconnect.com	✓	
lab28	lab28	lab28@tylerconnect.com	✓	
lab29	lab29	lab29@tylerconnect.com	✓	
lab3	lab3	lab3@tylerconnect.com	✓	
lab30	lab30	lab30@tylerconnect.com	✓	
lab31	lab31	lab31@tylerconnect.com	✓	

1 - 50 of 348 records

New Refresh Permissions Copy to New User **Copy to Existing User** User Based Out of Office Reassign Tasks User License Report Compare Two Users

#### Copy Existing User

This process will remove the selected users permissions and replace them with permissions from user lab18. Any currently in flight approvals for the selected user should be completed before running this process.

Copy To:

Submit Cancel

# eSuite Website Footprint

✓ New World eSuite Websites

---

Deployment Status Email Deployment Status Email  
**test@test.com**

Host Header Host Header  
**myserver.com**

---

**eSuite Website Install Options**

eHR Websites	<input checked="" type="checkbox"/>
ePermits Website	<input checked="" type="checkbox"/>
eRequestForAction Website	<input checked="" type="checkbox"/>
eSupplier/eBids Websites	<input checked="" type="checkbox"/>
eMiscellaneousBilling Website	<input checked="" type="checkbox"/>
eUtilities Website	<input checked="" type="checkbox"/>
eLicensing Website	<input checked="" type="checkbox"/>

# Hide Inactive User's Shared Reports

- System Settings Page

Saved Reports

Hide Inactive User Shared Reports

- Setting controls Saved Report

Lists

The screenshot shows the 'System Settings Page' for 'Saved Reports'. At the top, there is a navigation bar with the 'New World ERP' logo and a search box. Below the navigation bar, there are links for 'myFavorites', 'Financial Management', 'Human Resources', 'Utility Management', and 'Com'. The main heading is 'General Ledger Listing'. Below this, there are two dropdown menus: 'Load Saved Report' and 'Override Report Title'. The 'Override Report Title' dropdown is currently open, showing a list of report titles, with 'Setting 261 - (User89)' selected. Below the dropdowns, there is a 'From Date' field set to '05/01/2024' and an 'Include Accounts with No Activity' checkbox which is unchecked.

The screenshot shows the 'General Ledger Listing' page in the 'New World ERP' system. The navigation bar at the top includes the logo and a search box. Below the navigation bar, there are links for 'myFavorites', 'Financial Management', 'Human Resources', and 'Utility Manage'. The main heading is 'General Ledger Listing'. Below this, there are two dropdown menus: 'Load Saved Report' and 'Override Report Title'.

This close-up shows the 'Load Saved Report' and 'Override Report Title' dropdown menus. The 'Load Saved Report' dropdown is currently open, showing a list of report titles. The 'Override Report Title' dropdown is also open, showing a list of report titles.

# Process Manager Comparisons

The screenshot displays the New World ERP interface. At the top, there is a navigation bar with the logo, the text "New World ERP", and a search field. Below this is a secondary navigation bar with links for "myFavorites", "Financial Management", "Human Resources", "Utility Management", "Community Development", and "Maintenance". The main content area is titled "Process Manager" and includes a "User" filter. A table lists users with a search filter "lab1" applied, showing a list of users from lab10 to lab30. A dialog box titled "Compare Two Users" is open, prompting the user to select two users for comparison. The "First User" is set to "lab1" and the "Second User" is set to "xComparisonUser". The dialog box has "Ok" and "Cancel" buttons.

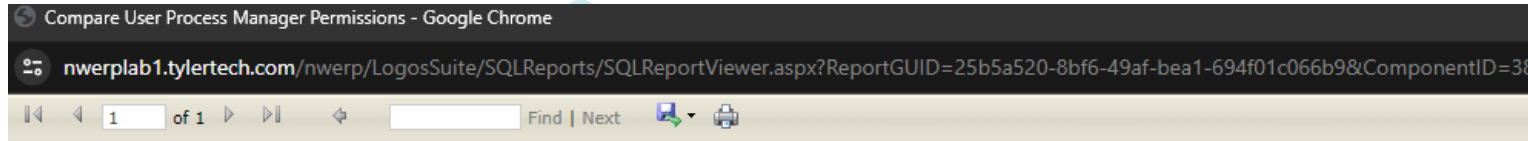
Effective Date: 04/06/2024

Username
lab1
lab10
lab11
lab12
lab13
lab14
lab15
lab16
lab17
lab18
lab19
lab2
lab20
lab21
lab22
lab23
lab24
lab25
lab26
lab27
lab28
lab29
lab3
lab30

1 - 50 of 183 records

Department Approvals | Approvals | Compare Two Users | Refresh

# Process Manager Comparisons



## Compare Process Manager Permissions For Two Users

### lab1 vs xComparisonUser

Process Description	Sub Ledger Name	Org Structure Code	Org Structure Description	Number Of Approval Required	Approval Level Name	Available For User1	Available For User2
Change Invoice	Accounts Payable	020	Auditor's Office	1	Level 1	lab1	



# Security Permission Comparisons

New World ERP Search

myFavorites | Financial Management | Human Resources | Utility Management | Community Development | Maintenance

### User List

Login ID	User Name	Email Address	Active	Out of Office
lab1	lab1	lab1@tylerconnect.com	✓	
lab10	lab10	lab10@tylerconnect.com	✓	
lab11	lab11	lab11@tylerconnect.com	✓	
lab12	lab12	lab12@tylerconnect.com	✓	
lab13	lab13	lab13@tylerconnect.com	✓	
lab14	lab14	lab14@tylerconnect.com	✓	
lab15	lab15	lab15@tylerconnect.com	✓	
lab16	lab16	lab16@tylerconnect.com	✓	
lab17	lab17	lab17@tylerconnect.com	✓	
lab18	lab18	lab18@tylerconnect.com	✓	
lab19	lab19	lab19@tylerconnect.com	✓	
lab2	lab2	lab2@tylerconnect.com	✓	
lab20	lab20	lab20@tylerconnect.com	✓	
lab21	lab21	lab21@tylerconnect.com	✓	
lab22	lab22	lab22@tylerconnect.com	✓	
lab23	lab23	lab23@tylerconnect.com	✓	
lab24	lab24	lab24@tylerconnect.com	✓	
lab25	lab25	lab25@tylerconnect.com	✓	
lab26	lab26	lab26@tylerconnect.com	✓	
lab27	lab27	lab27@tylerconnect.com	✓	
lab28	lab28	lab28@tylerconnect.com	✓	
lab29	lab29	lab29@tylerconnect.com	✓	
lab3	lab3	lab3@tylerconnect.com	✓	
lab30	lab30	lab30@tylerconnect.com	✓	
lab31	lab31	lab31@tylerconnect.com	✓	

1 - 50 of 349 records

New Refresh Permissions Copy to New User Copy to Existing User User Based Out of Office Reassign Tasks User License Report Compare Two Users

#### Compare Two Users

Select two users for comparison:

First User

Second User


Result Type

# Security Permission Comparisons

Compare User Security Permissions - Google Chrome

nwerlab1.tylertech.com/nwerp/LogosSuite/SQLReports/SQLReportViewer.aspx?ReportGUID=7956de53-2d2c-45b0-8815-6e623031cb00&ComponentID=3811

1 of 3 Find | Next



## Compare Two User Permissions

Permissions for users lab1 and xComparisonUser  
(Permission that only lab1 has.)

Application	Component	Add	Change	Delete	View	Print	Admin
Human Resources	101. Payroll Hours Register					Yes / No	

# User-Based Security Comparisons

The screenshot shows the 'New World ERP' interface for 'User-Based Security - License Types'. The top navigation bar includes 'myFavorites | Financial Management | Human Resources | Utility Management | Community Development | Maintenance'. The main content area has a 'User' dropdown set to 'xComparisonUser' and a 'Function' dropdown set to 'License Types'. Below this, there are two columns of license types: 'Available License Types: 6' and 'Authorized License Types: 8'. The 'Available License Types' list includes: Abandoned Prop. - Abandoned/Foreclosed property, Compost - Compost, Junkyard - Junkyard, Mechanical Devic - C-731 & 739 Jukebox/Mech Devices, Rental - Rental, and Vacant Property - Vacant property registration. The 'Authorized License Types' list includes: Comm Contractor - Commercial Contractor, Festivals/Carn. - C-707 Carnival/Festivals, Games of Chance - C-517 Games of Chance, Outdoor Dining - C-909 Outdoor Dining License, Res Contractor - Residential Contractor, Sewer Builder - Sewer Builder, Solicitor - C-743 & 745 Solicitor Licensing, and Street Vendors - C-775 Street Vendors. A 'Compare Two Users' dialog box is open in the foreground, allowing the user to select two users for comparison. The 'First User' is 'lab1' and the 'Second User' is 'xComparisonUser'. The 'Function Name' is 'All Functions' and the 'Result Type' is 'Display permissions only the first user has.'. The dialog box has 'Submit' and 'Cancel' buttons.

**New World ERP** Search

myFavorites | Financial Management | Human Resources | Utility Management | Community Development | Maintenance

### User-Based Security - License Types

User: xComparisonUser | Function: License Types

Available License Types: 6

- Abandoned Prop. - Abandoned/Foreclosed property
- Compost - Compost
- Junkyard - Junkyard
- Mechanical Devic - C-731 & 739 Jukebox/Mech Devices
- Rental - Rental
- Vacant Property - Vacant property registration

Authorized License Types: 8

- Comm Contractor - Commercial Contractor
- Festivals/Carn. - C-707 Carnival/Festivals
- Games of Chance - C-517 Games of Chance
- Outdoor Dining - C-909 Outdoor Dining License
- Res Contractor - Residential Contractor
- Sewer Builder - Sewer Builder
- Solicitor - C-743 & 745 Solicitor Licensing
- Street Vendors - C-775 Street Vendors

Save | Compare Two Users

**Compare Two Users**

Select two users for comparison:

First User: lab1

Second User: xComparisonUser

Function Name: All Functions

Result Type: Display permissions only the first user has.

Submit | Cancel



# User-Based Security Comparisons

nwerplab1.tylertech.com/nwerp/SuiteMaintenance/Reports/UserBasedSecurityPermissionsReportList.aspx - Google Chrome

nwerplab1.tylertech.com/nwerp/SuiteMaintenance/Reports/UserBasedSecurityPermissionsReportList.aspx

Application Code	Application Name	Function Name	Data Element Name	Sub Ledger Name	User 1 Name	User 1 Login	User 1 Active Fl...	User 1 Acc
∨  Contains...	∨  Contains...	∨  Contains...	∨  Contains...	∨  Contains...	∨  Contains...	∨  Contains...	∨  Contains...	∨  Conta
cd	Community Development	License Types	Junkyard - Junkyard		lab1	lab1	Y	

# Tech Enhancements Module Side



# New Module Side Enhancements

- Payroll Audit Report
- [Accrual Projection Report](#)
- [Approval History Report](#)
- [Company Suite Settings Audit](#)
- [UM Customer Service Audit Expansion](#)
- Synch One CM User



# Payroll Audit Report

Process Name	Log Time	User Name
Batch Number: 220245		
Initialize the batch	03/12/24 12:06:36 PM	James Schulte
Uninitialize the batch	03/12/24 12:07:29 PM	James Schulte
Initialize the batch	03/12/24 12:14:20 PM	James Schulte
Validate Selected Employee(s): ,3413,3438,3439,3440,3442,3443,3444,3445,3446,3447,3448,3449,3450	03/12/24 12:15:11 PM	James Schulte
Validate Selected Employee(s): ,3444	03/12/24 12:16:31 PM	James Schulte
Create the payment register	03/13/24 9:19:37 AM	Jessika L'Ecuyer
Print all checks in the batch.	03/13/24 9:19:53 AM	Jessika L'Ecuyer
Print all checks in the batch.	03/13/24 9:20:14 AM	Jessika L'Ecuyer
Post the batch	03/13/24 9:20:44 AM	Jessika L'Ecuyer

Run by James Schulte on 04/08/2024 02:31:05 PM

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# Accrual Projection Report

## Accrual Projection Report Body

- Earned
- Used
- Projected
- Sub Totals
- Balance

Month Of Service Start Date	Month Of Service End Date	Months Of Service	Accrual Start Date	Accrual End Date	Accrual Projected
1/1/2023	4/29/2024	15	3/31/2024	4/29/2024	8.0000
1/1/2023	5/29/2024	16	4/30/2024	5/29/2024	8.0000
1/1/2023	6/29/2024	17	5/30/2024	6/29/2024	8.0000
1/1/2023	7/29/2024	18	6/30/2024	7/29/2024	8.0000
1/1/2023	8/29/2024	19	7/30/2024	8/29/2024	8.0000
1/1/2023	9/29/2024	20	8/30/2024	9/29/2024	8.0000
1/1/2023	10/29/2024	21	9/30/2024	10/29/2024	8.0000
1/1/2023	11/29/2024	22	10/30/2024	11/29/2024	8.0000
1/1/2023	12/29/2024	23	11/30/2024	12/29/2024	8.0000
<b>Total Projected:</b>					<b>72.0000</b>
<b>Accrual Earned:</b>					<b>24.0000</b>
<b>Accrual Used:</b>					<b>0.0000</b>
<b>Total Available:</b>					<b>96.0000</b>

Run by James Schulte on 04/09/2024 01:10:28 PM

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# Approval History Report

nwerplab1.tylertech.com/nwerp/SuiteMaintenance/Reports/ApprovalHistoryReportList.aspx - Google Chrome

nwerplab1.tylertech.com/nwerp/SuiteMaintenance/Reports/ApprovalHistoryReportList.aspx


Process ...	Transacti...	Source Ident...	Transacti...	Last Approv...	Original A...	Approval ...	Approval L...	Approval Re...	User Name	Comments	Minutes Sin...	Minutes Since F...	Process Id	Approved Id	User Id
Department H...	24-02-1	Payroll Org Str...	Pay period 3 of...	04/05/2024 7:4...	04/05/2024 7:4...	1	5	Approved	NWS		0	0	7	304838	3
Department H...	24-02-1	Payroll Org Str...	Pay period 3 of...	04/05/2024 7:4...	04/05/2024 7:4...	1	5	Approved	NWS		0	0	7	304839	3
Department H...	24-02-1	Payroll Org Str...	Pay period 3 of...	04/05/2024 7:4...	04/05/2024 7:4...	1	5	Approved	NWS		0	0	7	304840	3
Department H...	24-02-1	Payroll Org Str...	Pay period 3 of...	04/05/2024 7:4...	04/05/2024 7:4...	1	5	Approved	NWS		0	0	7	304841	3
Department H...	24-02-1	Payroll Org Str...	Pay period 3 of...	04/05/2024 7:4...	04/05/2024 7:4...	1	5	Approved	NWS		0	0	7	304842	3

# Company Suite Settings Audit

Company Suite Settings Change Tracking Report - Google Chrome

nwerplab1.tylertech.com/nwerp/LogosSuite/SQLReports/SQLReportViewer.aspx?ReportGUID=0f5c586d-6119-4c15-b193-a8adb8a0190e&C

1 of 1 Find | Next



## Company Suite Setting Changes

between 1/1/2024 and 4/9/2024

Change Date/Time	Setting	Old Value	New Value	Changed By User
1/2/2024 9:08:14 AM	Maximum Future Post Date	Dec 31 2023 12:00AM	Dec 31 2024 12:00AM	User69
2/9/2024 8:53:16 AM	Company Name	City of NWS	New World ERP	User69
3/17/2024 9:00:24 AM	Company Name	City of NWS	New World ERP	User69
3/21/2024 4:11:47 PM	Project Requirement	NULL	Required	NWS
3/21/2024 4:11:47 PM	Project Usage	NULL	All Projects	NWS
3/21/2024 4:11:47 PM	Reason Code Requirement	Suggest	Not Required	NWS
3/21/2024 4:11:47 PM	eHR URL	https://esuite-Sntzd-oh.tylertech.com/nwprod/	https://nwerplab2.tylertech.com/demo/Websites.HR.Portal	NWS
3/21/2024 4:11:47 PM	eHRAccess URL	https://esuite-Sntzd-oh.tylertech.com/nwprod/	https://nwerplab2.tylertech.com/demo/	NWS
3/21/2024 4:11:47 PM	eMBAccess URL	https://esuite-Sntzd-oh.tylertech.com/nwprod/	https://nwerplab2.tylertech.com/	NWS
3/21/2024 4:11:47 PM	eSupplier URL	https://esuite-Sntzd-oh.tylertech.com/nwprod/		NWS

Run by NWS on 04/09/2024 14:51:08 PM

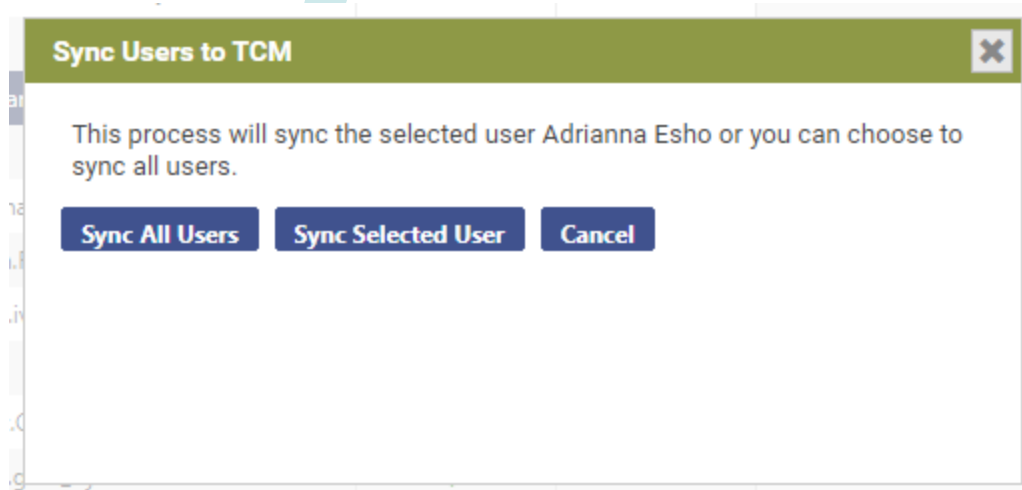
Page 1 of 1

# UM Audit Improvements

- Service Address (Location)
- Central Service Address
- Customer Details
- Services
- Metered Unit Information
- Non-Metered Unit Information
- Rates
- Override Units
- Billing Profile
- Work Orders
- Billing Items



# Synch One CM User



# MDR (Managed Detect + Response) + UDR

- Learn about MDR (Cyber) in this session:
  - IT and Security Services – 5/21 – 3:30-4:30 pm - ICC-238-Level 2
- User Detect and Response

# Notify

- Text / Email / Call based on criteria in NWERP
- Current process locations (evaluating where to expand into)
  - UM Delinquencies (Text / Email / Robocall)
  - CD License Renewals (Text / Email)
  - CD Delinquencies (Text / Email)

# Notify

## Email Template Setup

### Template Setup

#### TEMPLATE

Notify (Email)

Notify (Phone Call)

Notify (Text)

From Address \*

SyedBehan~@aol.com

Campaign Title \*

Delinquent Notice - Notify (Text)

SAVE

RESET



This is a utilities delinquent notice delivered via Tyler Notify. This message is being delivered via Text.. The following tags are supported:

Account Number: [AccountNumber]

Amount Due: [AmountDue]


Delinquent Date: [DelinquentDate]


Full Name: [FullName]

Service Address: [ServiceAddress]

Something else

# Notify

 **Notify**

**Notify Configuration** 

**Authentication**

**Uri**  
https:// /tn/api/AddCallsToCampaign/d347cedc-4738-4c22-a1c9-0256c80401c9?forceNewCampaign=true

**Username**

**Password**

**Suppress Messages**  
false

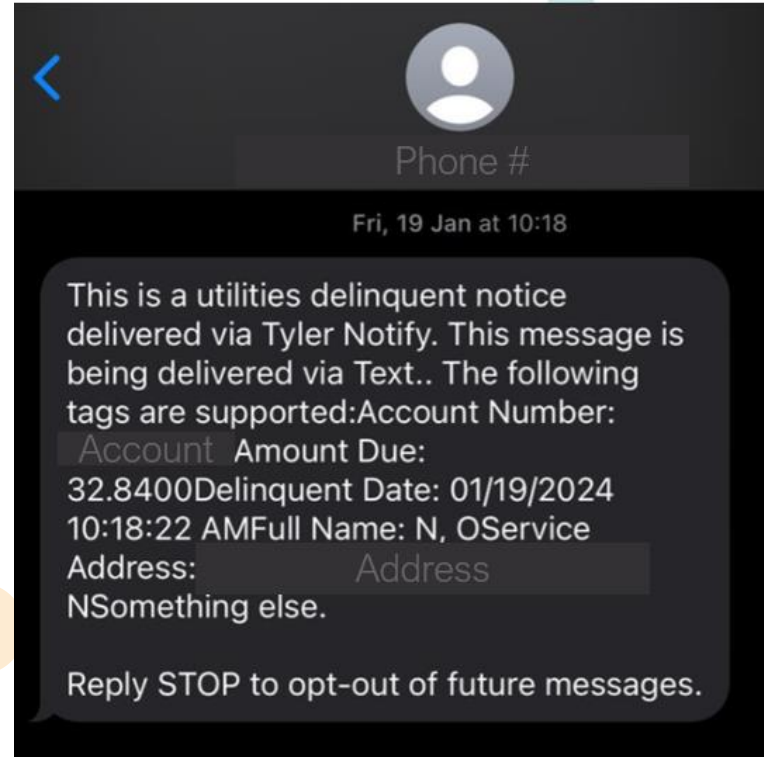
**Utility Management Processes**

**UM Delinquency Text Enabled**  
true

**UM Delinquency Email Enabled**  
true

# Notify

- Ability to suppress messages in Test

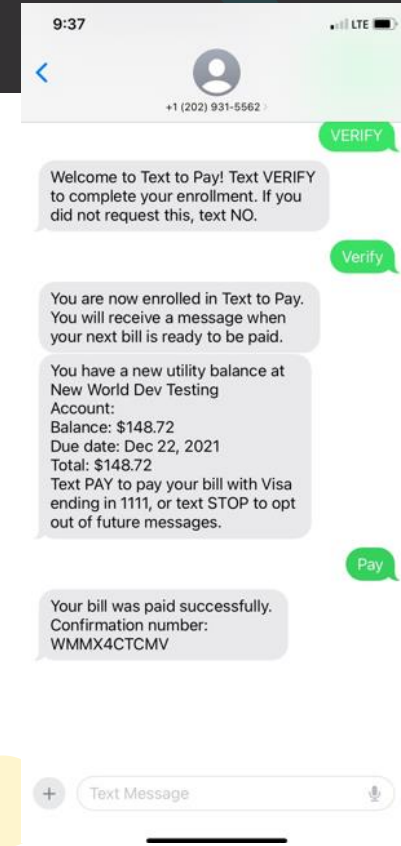


# Utility Access

- Text to Pay
- QR Codes on Bills -> Quick Pay from a device
- Scheduled Pay – One-time future payment on a date chosen by the customer
- Autopay Options (eCheck / Card)
  - On Due Date
  - On a Date chosen by the customer

# Utility Access

- Text to Pay
  - Setup a preferred phone
  - When a new bill posts, interact (and pay) via text.





# Utility Access

- Scheduled Pay

← Select a payment method

**Payment date**


Now  Later

Scheduled date  
03/05/2024

If you select a payment date after your due date, you may incur penalty fees on your next bill.

**Payment method**

**VISA** Visa ...1111  ☆ ✎ 🗑

 Checking ...1156 ☆ ✎ 🗑

Enter new Credit card

Enter new eCheck

Cancel Submit payment

# Utility Access

- Auto Pay





563 Reynolds~ CT 2476-004-31602





**Payment day**

I want my payment to draft on my due date.

I want my payment to draft on this day every month

**Payment Method**

 Visa ...1111   

 Checking ...1156   

Enter new Credit card

# Utility Access

- QR Codes can be added to SSRS bills
- Link your users quickly to the Quick Pay page in Utility Access

Scan to pay bill



# New Import Formats

- “Friendly” Budget Import
- “Friendly” AP Invoice Import
- [Specs link](#) – (Under *Import/Export Specifications*)

## ▣ **Import/Export Specifications**

» [Accounts Payable Invoice Import](#)

» [Accounts Payable Purchasing Card Import](#)

» [Bank Account Journal Import](#)

» [Budget Import](#)

» [Journal Export](#)

» [Journal Import](#)

» [Miscellaneous Billing Invoice Import](#)

» [Payment Reconciliation Import](#)

» [Positive Pay Export](#)

» [Project Journal Import](#)

» [Revenue Collection Receipt Import](#)

» [Special Assessments Lockbox Import](#)

» [Third-Party Payment Import](#)

» [Vendor 1099 Import](#)

# Performance Management / General



# Query Store Reporting

- What is Query Store?
- Why should it be used?
  - Most results will be normal. Careful drawing conclusions
- Slow Queries Report = <https://SSLHOSTHEADER/nwerp/SuiteMaintenance/Reports/SlowQueriesReport.aspx>

# Slow Queries Report

## Slow Queries Report

Load Saved Report

Override Report Title

Time Window

Minimum Executions of  
Queries to be included in  
the report

Number of Results To  
Return

Submit

Save

Save As

Delete

Reset

# Slow Queries Report

## Queries With Potential Performance Issues

Most Frequently Executed Queries

Object Name	Execution count	Avg Duration msec	Min Duration msec	Max Duration msec	Statement
	238	0.103	0.045	1.017	((@1 uniqueidentifier,@0 datetime2(7))UPDATE [dbo].[SchedulingServiceTable] SET [nextFireDate] = @0
	238	0.108	0.078	0.243	SELECT [Extent1].[id] AS [id], [Extent1].[type] AS [type], [Extent1].[scheduled] AS
	238	0.048	0.029	0.155	((@p__linq__0 uniqueidentifier)SELECT TOP (1) [Extent1].[id] AS [id], [Extent1].[type] AS
	171	0.078	0.023	3.201	((@p0 int)SELECT TOP (1) [f0].[UserID] [f0].[emailID] [f0].[userPassword] [f0]



# PSA : Infrastructure Upgrades



- Are you on SQL Server 2014 or Windows Server 2012R2?
  - Microsoft Support long term support ending
  - Deploy generating warnings for these for over a year
- SQL Server 2016 (up) and Windows Server 2016 (up) required in 2024.1.5 (release in August)
- Performance improvements can be inherent with these upgrades
- NWERP Supports SQL Server 2022 and Windows Server 2022

# Questions?





## Your feedback is important

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We read every submission

We use your input to guide content for future sessions and  
to improve our presentations