





Community Development

1692 - What's New in Community Development

ICC-237- Meeting Level 2



# **David Snider**

Supervisory Team Lead, Software Engineering





#### PRESENTED BY



David Snider
Supervisory Team Lead,
Software Engineering



Shawn Savaya



Tim Kasper

Lead **Product** Analyst

Technical Services Support Specialist





# **Other NWERP Sessions of Note**

- DSS for Beginners [1363]
   Monday 10:00 11:00 am
- New World ERP General Session [1358]— Monday 3:30 4:30 am
- Security Management in New World ERP [1432]—Tuesday 10 11 am
- SSRS Reporting [1361]— Tuesday 11:30 12:30 pm
- Customizing NWERP for Your Needs [1362]—Tuesday 2:00 3:00 pm





#### NWERP CD Track

- 1692 What's New in CD Monday 11:30 am
- 1696 DSS for CD (lab) Monday 2:00 pm
- 1567 CD Design Challenge Tuesday 10:00 am
- 1563 CD Ask the Expert/Peer Round Table Tuesday 11:30 am
- 1688 Parcel Import and Parcel Service Wednesday 8:30 am
- 1687 Permit and Licensing Adjustments Wednesday 10:00 am





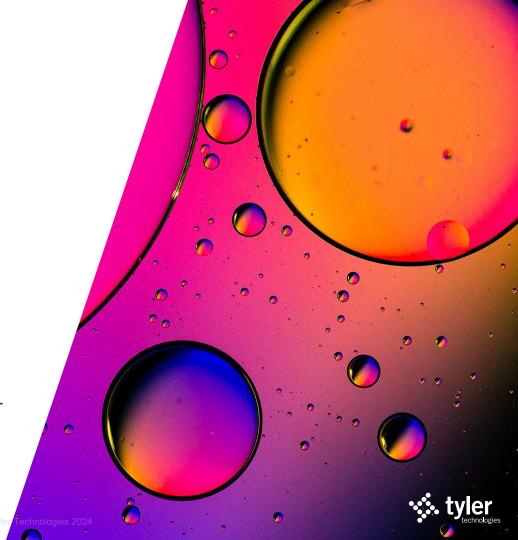
# Warranty vs Ideas

Warranty – Bugs in the software that prevent it from working as designed

Ideas – These are enhancements to improve or extend the design.

List is not exclusive – minor tooltips or warnings have been left out





# Inspections

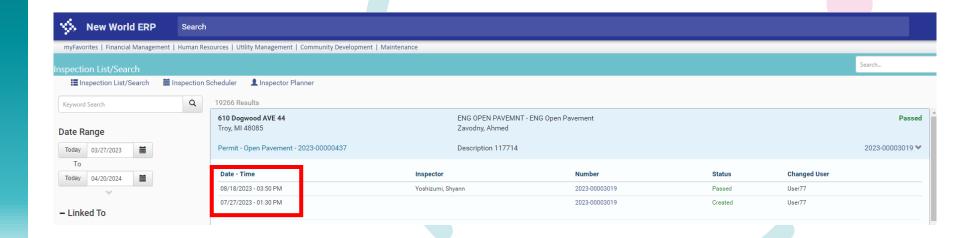
Inspections to display date and time event occured

Many upgrades to the mylnspections app





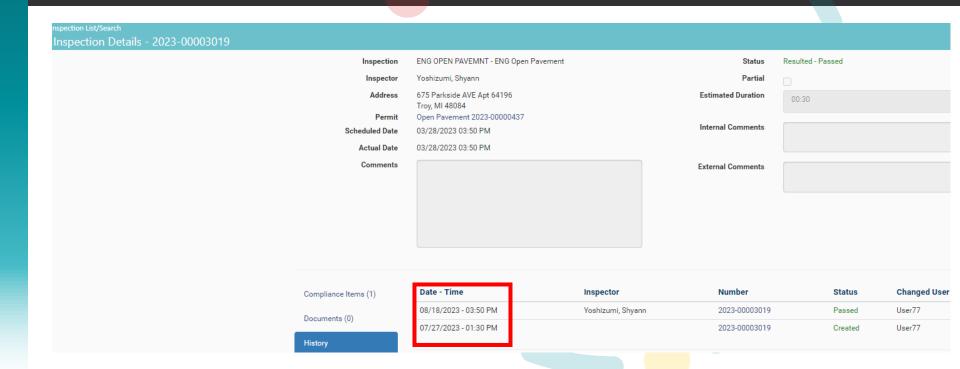
# Inspections to display date and time event occured







# Inspections to display date and time event occurred







# myInspections

IOS updates – App has been updated several times in the App Store Added compatibility for TID-W which will use Okta to log in





#### **Permits**

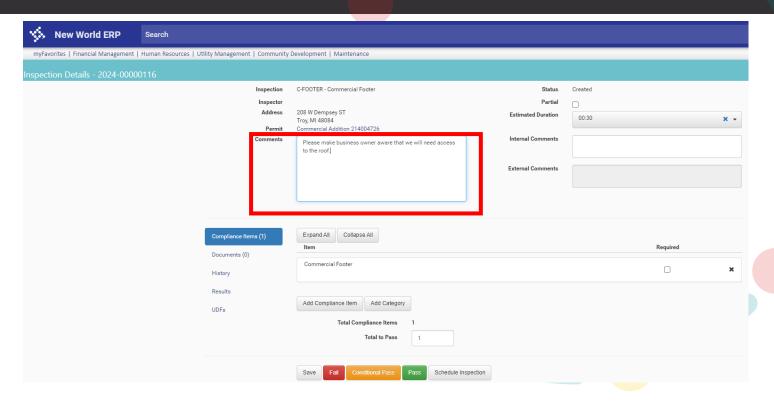
Add Inspector Comments to ePermit

Add Multiple Columns to Community Development Fees List grid

Eligibility check for related professional on Permits













Home eHR + ePermits + eRFA + eSupplier + eMiscBilling + eUtlittes + eLicensing + eBids + System-wide Settings +

Permit type settings updated successfully.

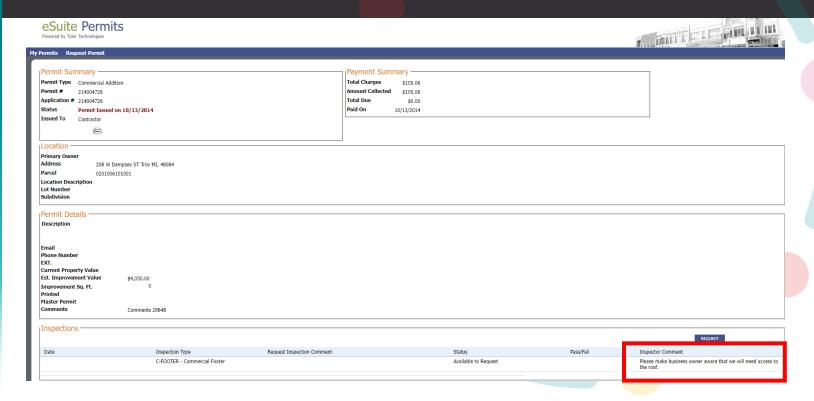
Feature Permission	Contractor _	Resident	Public Search
ermit Inspections		☑	<b>☑</b>
ermit Conditions			<b>∠</b>
ermit Checklists			✓
ermit Notes			✓
iew Permit Documents			✓
pload Permit Documents			✓
elete Document Permissions			✓
			=======================================
spector Comments			☑
ispection tusts		_	_
mail Required		✓	
hone Number Required			_
ermit Max File Size Per Document (KB)*	10240	2048	2048
ermit Max Number Of Documents Per Permit (Set to 0 for unlimited)	0	10	10

\*Size limit will also depend on web.config settings - system.web/httpRuntime/maxRequestLength (KB) and system.webServer/security/requestFiltering/requestLimits/maxAllowedContentLength (B)

Save













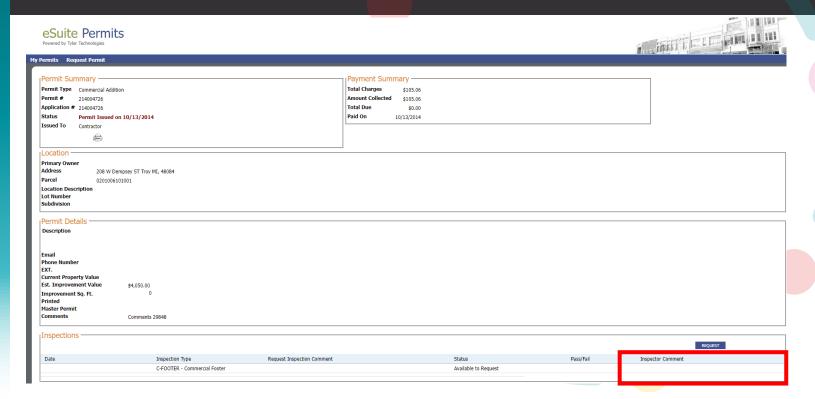
Feature Permission	Contractor	Resident 🗌	Public Search
Permit Inspections	✓		
Permit Conditions			
Permit Checklists			
Permit Notes			
View Permit Documents			
Upload Permit Documents			
Delete Document Permissions			
Inspector Comments			
Inspection Tasks			
Email Required			
Phone Number Required			_
Permit Max File Size Per Document (KB)*	10240	2048	2048
Permit Max Number Of Documents Per Permit (Set to 0 for unlimited)	0	10	10



Save



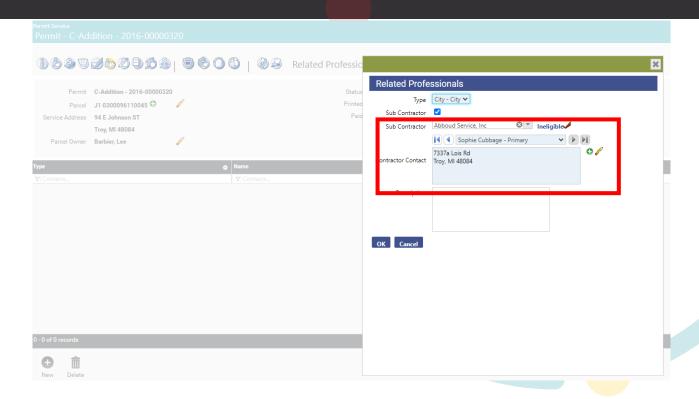
Logout esuiteadmin1







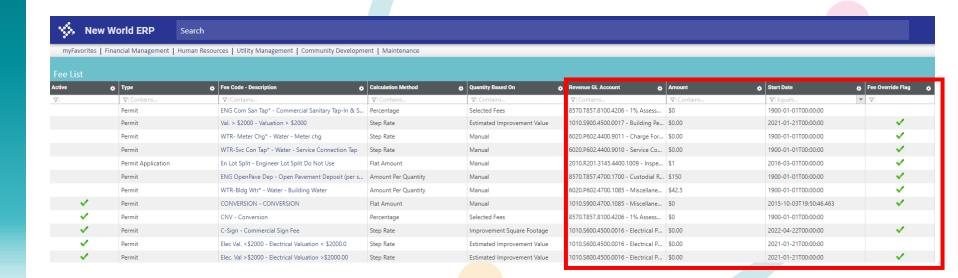
# Eligibility check for related professional on Permits







## Add Multiple Columns to Community Development Fees List







## **Case Service**

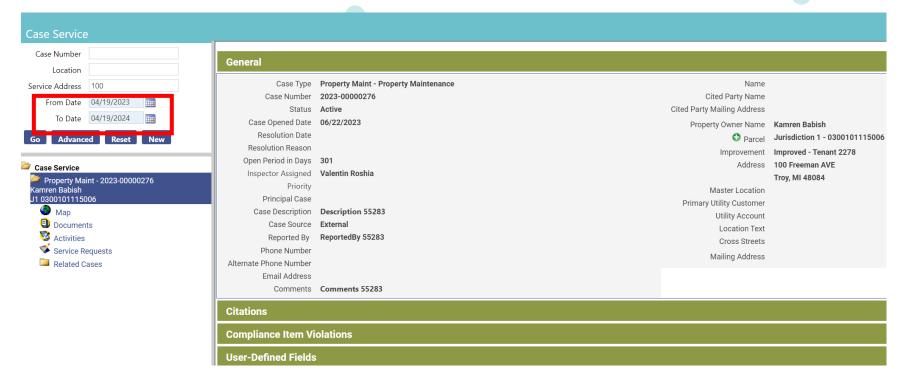
Add date range to basic search section

Increase the Amount of UDF Fields on mail merge template: Case Form Letter





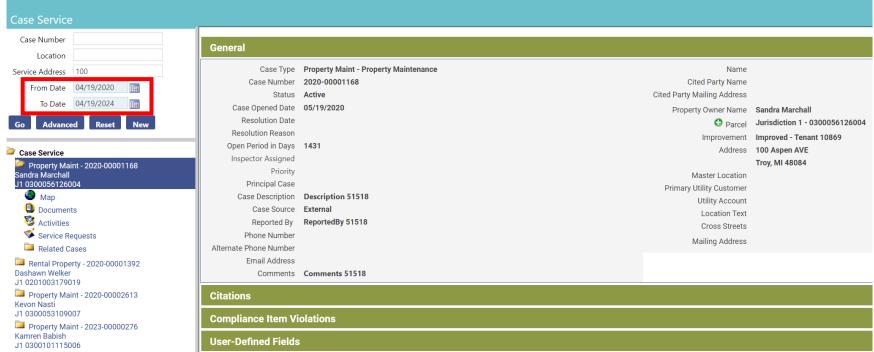
## Add date range to basic search section







## Add date range to basic search section







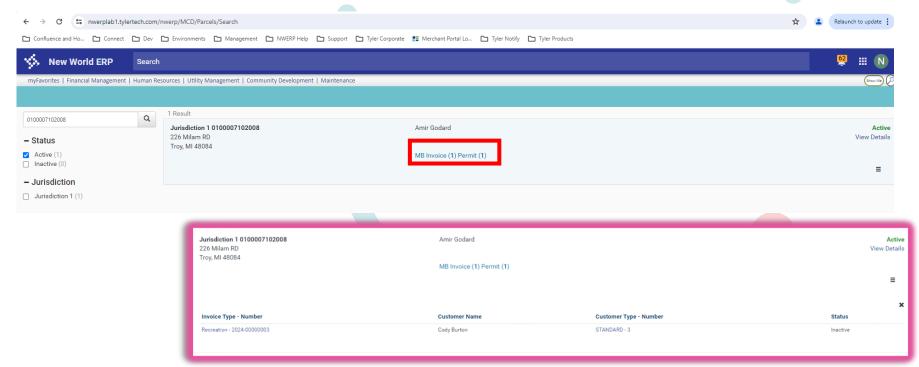
## **Parcels**

Adding link in Parcel Search for MB Invoice





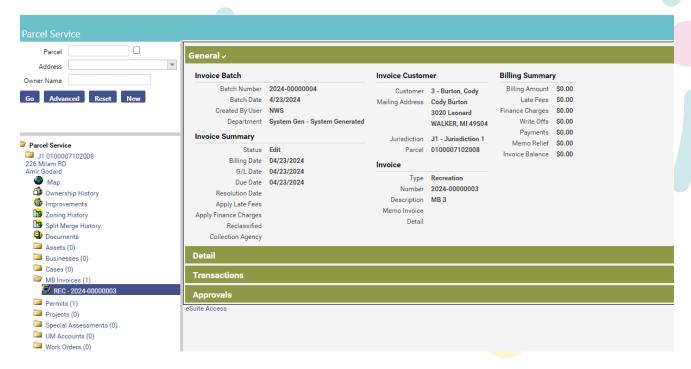
# Adding link in Parcel Search for MB Invoice







# Adding link in Parcel Search for MB Invoice







### **DSS**

Inspections DSS report cuts off Inspection Comments increased to 1000 characters Add the Codes In Violation from a resulted Inspection the DSS Cubes





# Licensing

eLicensing user will be able to make a payment to an original license

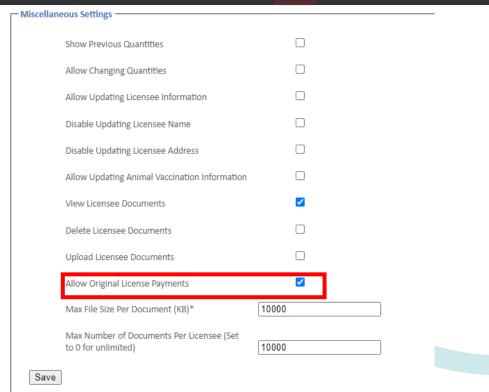
Notify for License Renewals

Notify for License Delinquencies





## eLicensing user is able to pay an original license







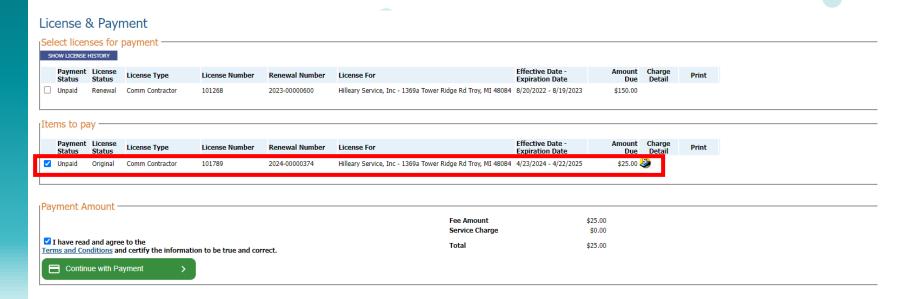
## eLicensing user is able to pay an original license

#### License & Payment Select licenses for payment – SHOW LICENSE HISTORY Effective Date -Payment License Amount Charge License Type License Number Renewal Number License For Print **Expiration Date** Due Hilleary Service, Inc - 1369a Tower Ridge Rd Troy, MI 48084 8/20/2022 - 8/19/2023 Comm Contractor 101268 2023-00000600 \$150.00 Renewal Comm Contractor 101789 2024-00000374 Hilleary Service, Inc - 1369a Tower Ridge Rd Troy, MI 48084 4/23/2024 - 4/22/2025 \$25.00 Items to pay There are no licenses selected for payment. Payment Amount Fee Amount \$0.00 Service Charge \$0.00 ☐ I have read and agree to the Total \$0.00 Terms and Conditions and certify the information to be true and correct. Continue with Payment



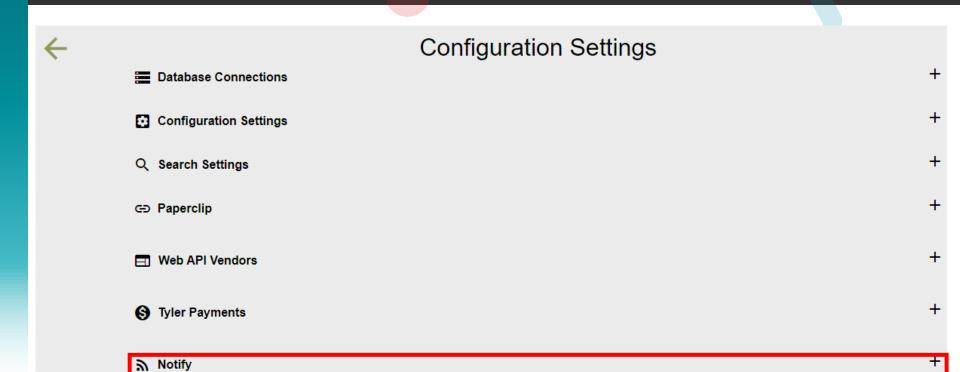


## eLicensing user is able to pay an original license



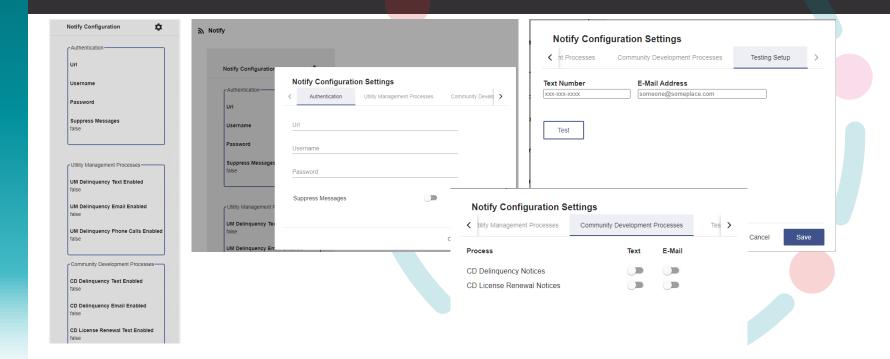






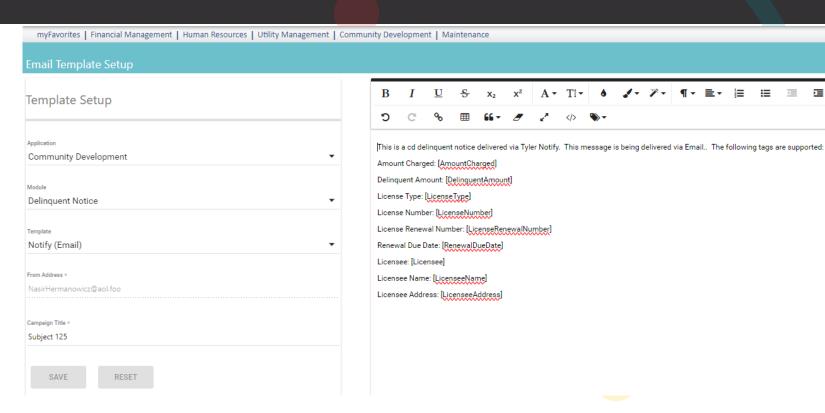






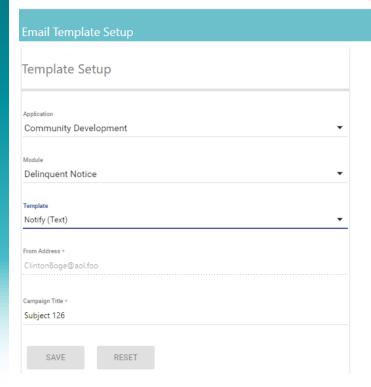


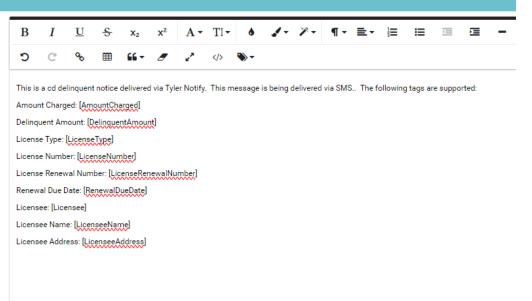








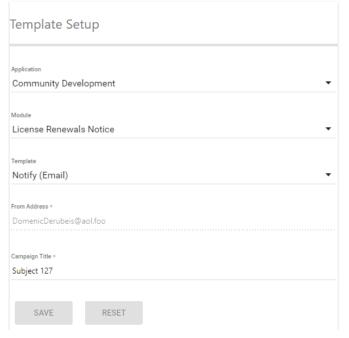


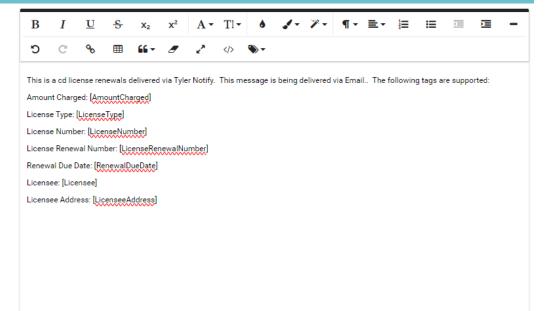






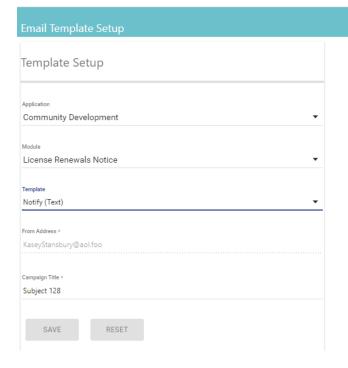
#### **Email Template Setup**

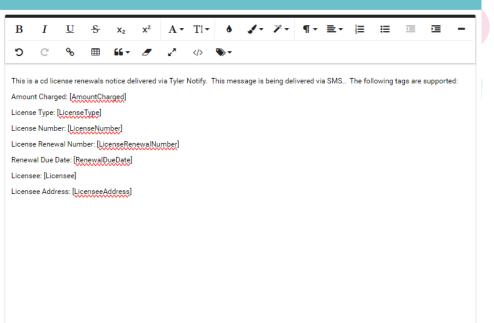






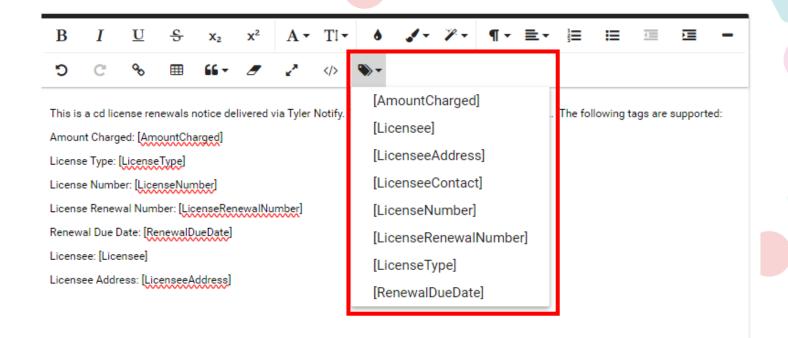






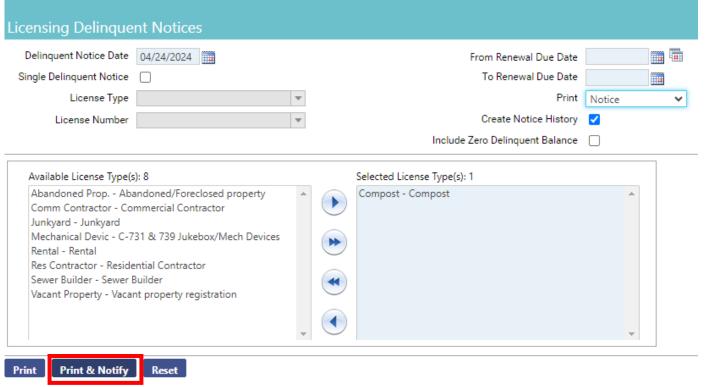








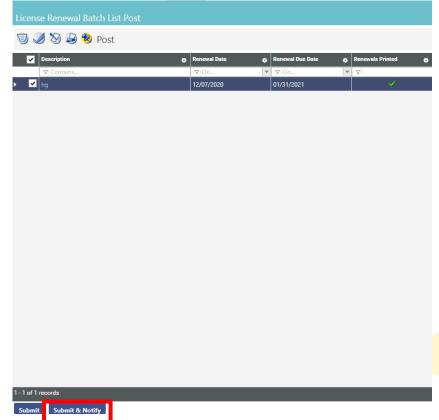








CONNECT 2





#### CD - 2024

Create a permit 'Close' option for permits that were not successfully completed

Add "Public" choices in ePermits Permit Type Settings in eAdmin

Reorder Inspection List Items for better flow

Add Comments and Completed dates to Permits Application Checklist Grid

Permit Condition Code List Sorting

eLicensing - Have the ability to see addresses/location of the license in eLicensing

**DESIGN CHALLENGE ????** 

OF Note: QR Codes, Notify and Office Hours





# **CD - 2024**

**QR** Codes

Office Hours





# **Events & Featured Speakers**

- Happy Hour Monday
- Jeff Henderson

   Tuesday 11:30 am 12:30 pm
- Felecia Hatcher
   – Tuesday 2:00 pm 3:00 pm
- Client Appreciation Event: 80's theme Leanne Morgan Tuesday 7:30 pm







# Your feedback is important

Please complete the session survey via the mobile app

We read every submission

We use your input to guide content for future sessions and to improve our presentations



