

From: Nicole Hopkins <
Sent: Friday, November 21, 2025 8:42 AM
To: J Blanton Service Department; VanGyseghem, Bob
Subject: [THIS EMAIL MAY BE SPAM] Sewer lining 24. Crissey Ave
Attachments: 2025-11-20 12-31.pdf

Importance: Low

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Good morning J Blanton team,

Please sign the attached reimbursement form and sen it back in this thread to myself and Bob at the city of Geneva.

Thank you!

From: Nicole Hopkins <
Sent: Thursday, November 20, 2025 12:35 PM
To: VanGyseghem, Bob
Subject: [THIS EMAIL MAY BE SPAM] Sewer line reimbursement 24 Crissey Ave Geneva
Attachments: 2025-11-19T180504.mp4; 2025-11-20 12-31.pdf; Invoice #183448297.pdf

Importance: Low

CAUTION: This email originated from outside the City of Geneva. Exercise caution when opening attachments or on clicking links from unknown senders.

Hi Bob,

I hope you're having a great day!

I wanted to send you the documents that I have so far regarding the reimbursement. I do believe that J Blanton will be sending you things as well. If there's anything else you need, please let me know. I'll get it to you right away.

Thank you!
Nicole Hopkins

From: Nicole Hopkins <
Sent: Friday, November 21, 2025 8:22 AM
To: VanGyseghem, Bob
Subject: [THIS EMAIL MAY BE SPAM] Re: [THIS EMAIL MAY BE SPAM] Sewer line reimbursement
24 Crissey Ave Geneva

Importance: Low

CAUTION: This email originated from outside the City of Geneva. Exercise caution when opening attachments or on clicking links from unknown senders.

Perfect, thank you!

On Fri, Nov 21, 2025 at 7:55 AM VanGyseghem, Bob <bvangyseghem@geneva.il.us> wrote:

Nicole,

I just need J. Blanton to sign the Request for Reimbursement Form.

Thanks

Bob VanGyseghem

Superintendent of Water/WW

City of Geneva, Illinois

Geneva Public Works Department, Water Division
[1800 South Street](#), Geneva, IL 60134

Desk: [630.232.1551](tel:630.232.1551)

bvangyseghem@geneva.il.us

From: Nicole Hopkins <
Sent: Thursday, November 20, 2025 12:35 PM
To: VanGyseghem, Bob <bvangyseghem@geneva.il.us>
Subject: [THIS EMAIL MAY BE SPAM] Sewer line reimbursement [24 Crissey Ave Geneva](#)
Importance: Low

CAUTION: This email originated from outside the City of Geneva. Exercise caution when opening attachments or on clicking links from unknown senders.

Hi Bob,

I hope you're having a great day!

I wanted to send you the documents that I have so far regarding the reimbursement. I do believe that J Blanton will be sending you things as well. If there's anything else you need, please let me know. I'll get it to you right away.

Thank you!

Nicole Hopkins

The City of Geneva, Illinois Since 1835

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Please do not print this email unless it is absolutely necessary.

From: VanGyseghem, Bob
Sent: Thursday, November 6, 2025 10:29 AM
To: 'Nicole Hopkins'; J Blanton Service Department
Cc: Johnson, Lauri; Reith, Christine; Childress, James
Subject: RE: Lateral Lining Reimbursement - 24 Crissey Ave.

No inspection needed. I just need a copy of the post lining video.

Regards,

Bob VanGyseghem

Superintendent of Water & Wastewater
City of Geneva
630-232-1551
bvangyseghem@geneva.il.us

From: Nicole Hopkins <
Sent: Thursday, November 6, 2025 10:02 AM
To: J Blanton Service Department <service@jblantonplumbing.com>
Cc: VanGyseghem, Bob <bvangyseghem@geneva.il.us>; Johnson, Lauri <ljohnson@geneva.il.us>; Reith, Christine <creith@geneva.il.us>; Childress, James <jchildress@geneva.il.us>
Subject: Re: Lateral Lining Reimbursement - 24 Crissey Ave.

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Thank you, Bob. Can you confirm how we handle the post job inspection. Does J Blanton have to come out again and run a camera with an inspector?

On Wed, Nov 5, 2025 at 3:53 PM J Blanton Service Department <service@jblantonplumbing.com> wrote:
Hello,

I have added additional information to the permit application. Please see attached:

Please let me know if there is anything else you need and I will be happy to supply it.

Thank you,

On Wed, Nov 5, 2025 at 12:53 PM VanGyseghem, Bob <bvangyseghem@geneva.il.us> wrote:

Attached is the signed agreement and other forms for the lining of the sewer lateral at 24 Crissey Ave.

Regards,

Bob VanGyseghem

Superintendent of Water & Wastewater

City of Geneva

630-232-1551

bvangyseghem@geneva.il.us

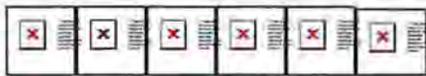
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Please do not print this email unless it is absolutely necessary.

J Blanton Service Department
(308) 407-1841
service@jblantonplumbing.com



From: VanGyseghem, Bob
Sent: Wednesday, November 5, 2025 10:45 AM
To: 'J Blanton Service Department'
Subject: RE: Request for Initial Camera Inspection

Do you have a quote for the lining?

Regards,

Bob VanGyseghem

Superintendent of Water & Wastewater
City of Geneva
630-232-1551
bvangyseghem@geneva.il.us

From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Wednesday, November 5, 2025 10:23 AM
To: Johnson, Lauri <ljohnson@geneva.il.us>; VanGyseghem, Bob <bvangyseghem@geneva.il.us>
Subject: Re: Request for Initial Camera Inspection

CAUTION: This email originated from outside the City of Geneva. Exercise caution when opening attachments or on clicking links from unknown senders.

Hello,

Please see attached sewer video for customer at [24 Crissey Avenue](#).

Please let me know if this is sufficient, and I will start on the next steps.

Thank you,

 7569981625112568876.mp4

On Mon, Nov 3, 2025 at 3:31 PM J Blanton Service Department <service@jblantonplumbing.com> wrote:
Tomorrow at noon works for us. I will get this scheduled now.

We look forward to seeing you tomorrow!

Thank you,

On Mon, Nov 3, 2025 at 3:27 PM Johnson, Lauri <ljohnson@geneva.il.us> wrote:

Lauri Johnson

Permit Technician

City of Geneva, Illinois

Community Development Department, Building Division
109 James Street, Geneva, Illinois 60134

Desk: [630.232.0000](tel:630.232.0000), 4306

ljohnson@geneva.il.us

[Permits Link](#)

From: J Blanton Service Department <service@jblantonplumbing.com>

Sent: Monday, November 3, 2025 3:00 PM

To: Johnson, Lauri <ljohnson@geneva.il.us>

Subject: Re: Request for Initial Camera Inspection

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Hello,

Morning works best for us, but we would accommodate whenever works best for you. Just let me know and I will confirm the schedule on my end.

Thank you,

On Mon, Nov 3, 2025 at 2:22 PM Johnson, Lauri <ljohnson@geneva.il.us> wrote:

What day and time did you need this inspection?

DANN JOHNSON
Permit Technician

City of Geneva, Illinois
Community Development Department, Building Division
109 James Street, Geneva, Illinois 60134

Desk: [630.232.0000](tel:630.232.0000), 4306

ljohnson@geneva.il.us

[Permits Link](#)

From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Thursday, October 30, 2025 2:46 PM
To: pdf <pdf@geneva.il.us>
Subject: Request for Initial Camera Inspection

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Hello,

I am writing this to see if we can schedule a camera inspection for the following customer to see if they can be approved for the reimbursement program.

Customer is located at 24 Crissey Avenue

Geneva, IL 60134 USA

Please let me know if this is something that can be scheduled. Just let me know a day/time that works best for you and we will accommodate.

I am also working on compiling the videos from the recent inspections. I will get these sent over later today or tomorrow.

--
J Blanton Service Department

(308) 407-1841

service@jblantonplumbing.com



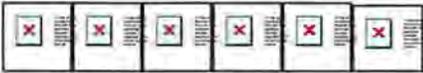
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J Blanton Service Department

(308) 407-1841

service@jblantonplumbing.com



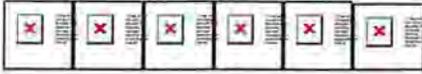
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--

J Blanton Service Department
(308) 407-1841
service@jblantonplumbing.com



--

J Blanton Service Department
(308) 407-1841
service@jblantonplumbing.com



From: VanGyseghem, Bob
Sent: Wednesday, November 5, 2025 11:00 AM
To: 'J Blanton Service Department'
Subject: RE: Request for Initial Camera Inspection

The quote needs to state that the liner has a minimum of a 50 year engineered life.

Regards,

Bob VanGyseghem

Superintendent of Water & Wastewater
City of Geneva
630-232-1551
bvangyseghem@geneva.il.us

From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Wednesday, November 5, 2025 10:54 AM
To: VanGyseghem, Bob <bvangyseghem@geneva.il.us>
Subject: Re: Request for Initial Camera Inspection

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Yes,

Please see attached:

Thank you,

On Wed, Nov 5, 2025 at 10:45 AM VanGyseghem, Bob <bvangyseghem@geneva.il.us> wrote:

Do you have a quote for the lining?

Regards,

Bob VanGyseghem

bvangyseghem@geneva.il.us

From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Wednesday, November 5, 2025 10:23 AM
To: Johnson, Lauri <ljohnson@geneva.il.us>; VanGyseghem, Bob <bvangyseghem@geneva.il.us>
Subject: Re: Request for Initial Camera Inspection

CAUTION: This email originated from outside the City of Geneva. Exercise caution when opening attachments or on clicking links from unknown senders.

Hello,

Please see attached sewer video for customer at [24 Crissey Avenue](#).

Please let me know if this is sufficient, and I will start on the next steps.

Thank you,



7569981625112568876.mp4

On Mon, Nov 3, 2025 at 3:31 PM J Blanton Service Department <service@jblantonplumbing.com> wrote:

Tomorrow at noon works for us. I will get this scheduled now.

We look forward to seeing you tomorrow!

On Mon, Nov 3, 2025 at 3:27 PM Johnson, Lauri <ljohnson@geneva.il.us> wrote:

We can do tomorrow at 12 p.m. or Wednesday at 9 a.m.

Lauri Johnson

Permit Technician

City of Geneva, Illinois

Community Development Department, Building Division
109 James Street, Geneva, Illinois 60134

Desk: [630.232.0000](tel:630.232.0000), [4306](tel:4306)

ljohnson@geneva.il.us

[Permits Link](#)

From: J Blanton Service Department <service@jblantonplumbing.com>

Sent: Monday, November 3, 2025 3:00 PM

To: Johnson, Lauri <ljohnson@geneva.il.us>

Subject: Re: Request for Initial Camera Inspection

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Hello,

Morning works best for us, but we would accommodate whenever works best for you. Just let me know and I will confirm the schedule on my end.

Thank you,

What day and time did you need this inspection?

Lauri Johnson

Permit Technician

City of Geneva, Illinois

Community Development Department, Building Division
109 James Street, Geneva, Illinois 60134

Desk: [630.232.0000](tel:630.232.0000), 4306

ljohnson@geneva.il.us

[Permits Link](#)

From: J Blanton Service Department <service@jblantonplumbing.com>

Sent: Thursday, October 30, 2025 2:46 PM

To: pdf <pdf@geneva.il.us>

Subject: Request for Initial Camera Inspection

CAUTION: This email originated from outside the City of Geneva. Exercise caution when opening attachments or on clicking links from unknown senders.

Hello,

I am writing this to see if we can schedule a camera inspection for the following customer to see if they can be approved for the reimbursement program.

Customer is located at 24 Crissey Avenue

Geneva, IL 60134 USA

I am also working on compiling the videos from the recent inspections. I will get these sent over later today or tomorrow.

Thank you,

--

J Blanton Service Department

(308) 407-1841

service@jblantonplumbing.com



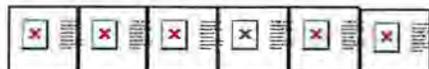
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service@jblantonplumbing.com



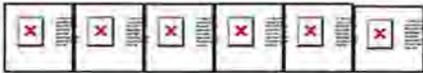
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J Blanton Service Department

(308) 407-1841

service@jblantonplumbing.com





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--

J Blanton Service Department

(308) 407-1841

service@jblantonplumbing.com



From: VanGyseghem, Bob
Sent: Wednesday, November 5, 2025 12:53 PM
To: Johnson, Lauri; Reith, Christine; Childress, James; 'J Blanton Service Department'; 'dnajj5@gmail.com'
Subject: Lateral Lining Reimbursement - 24 Crissey Ave.
Attachments: Building Permit Application.pdf; General Information.pdf; Quote.pdf; Signed Agreement.pdf

Attached is the signed agreement and other forms for the lining of the sewer lateral at 24 Crissey Ave.

The property owner and contractor are included in this email.

Regards,

Bob VanGyseghem

Superintendent of Water & Wastewater

City of Geneva

630-232-1551

bvangyseghem@geneva.il.us

From: Nicole Hopkins <
Sent: Thursday, October 30, 2025 11:54 AM
To: Landers, Nate; VanGyseghem, Bob
Subject: Sewer line reimbursement 24 Crissey Ave Geneva
Attachments: Invoice #183448297.pdf; b0ed6b6d-d689-45ef-8e68-ec3c0f668192_cdv_photo_000.jpg; 8c83f224-80de-4467-9307-f1b0bba900de_cdv_photo_001.jpg; 50f17005-5c89-4465-852c-1c0b099bf87d_cdv_photo_001.jpg; d112c9f8-14a4-4de9-a56d-4cf038d0fea6_trim.0E67196D-5000-4D57-9D38-6B2247CCC7AD.MOV; 1279a7b2-9c2c-48f5-a9bb-b15c93321ba9_trim.AA7D17BA-1C11-4D47-82B9-DEF322040B64.MOV

CAUTION: This email originated from outside the City of Geneva. Exercise caution when opening attachments or on clicking links from unknown senders.

Invoice and videos attached.
Please let me know if you need anything else, and if you can confirm if we are eligible for the reimbursement.

Best,
David and Nicole Hopkins
24 Crissey Ave, Geneva, IL 60134

----- Forwarded message -----
From: J. Blanton Plumbing <noreply@servicetitan.com>
Date: Wed, Oct 29, 2025 at 5:05 PM
Subject: Your Invoice from J. Blanton Plumbing
To: <

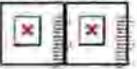
Hello Nicole Hopkins,

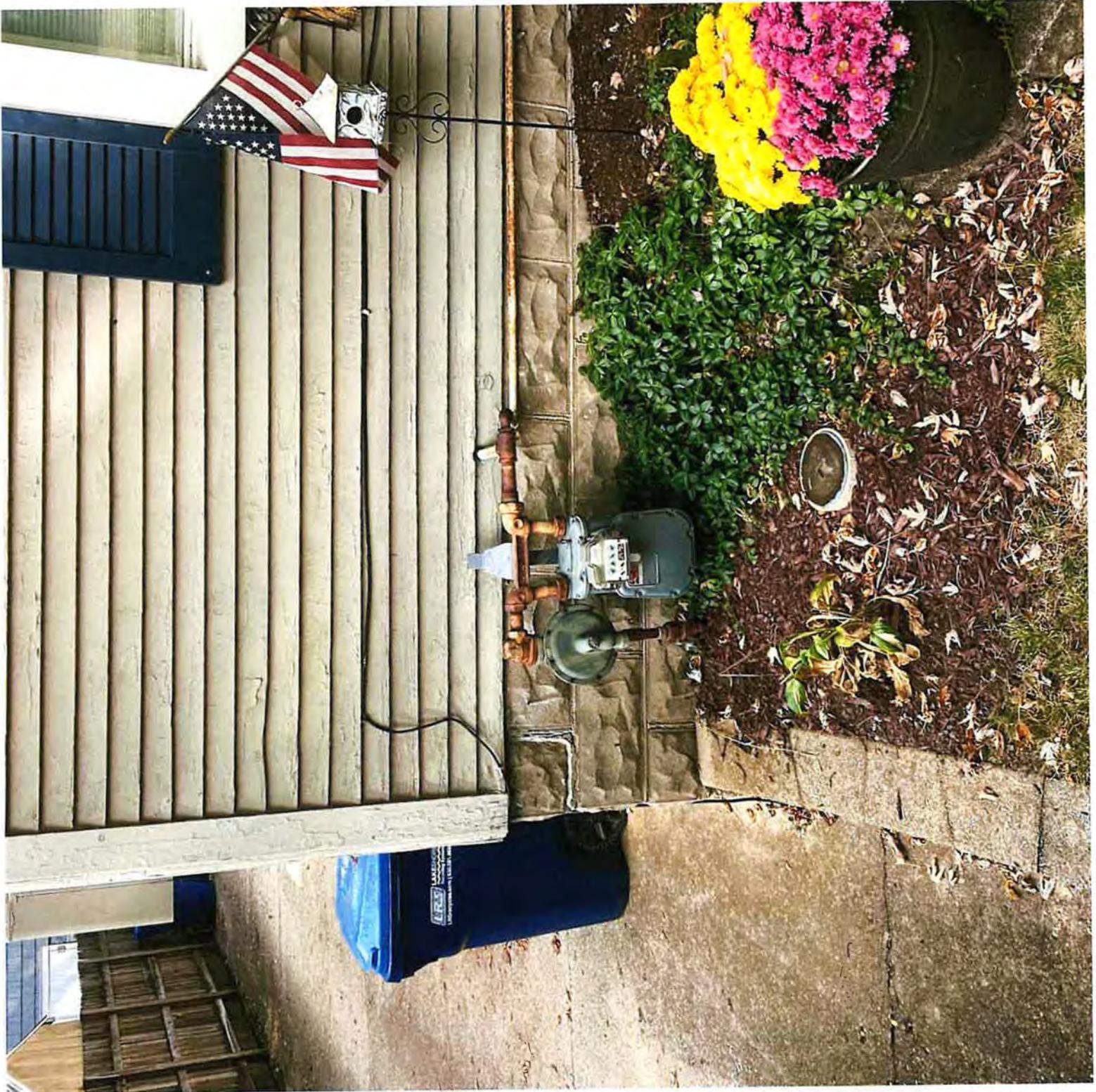
Please find your invoice #183448297 attached.

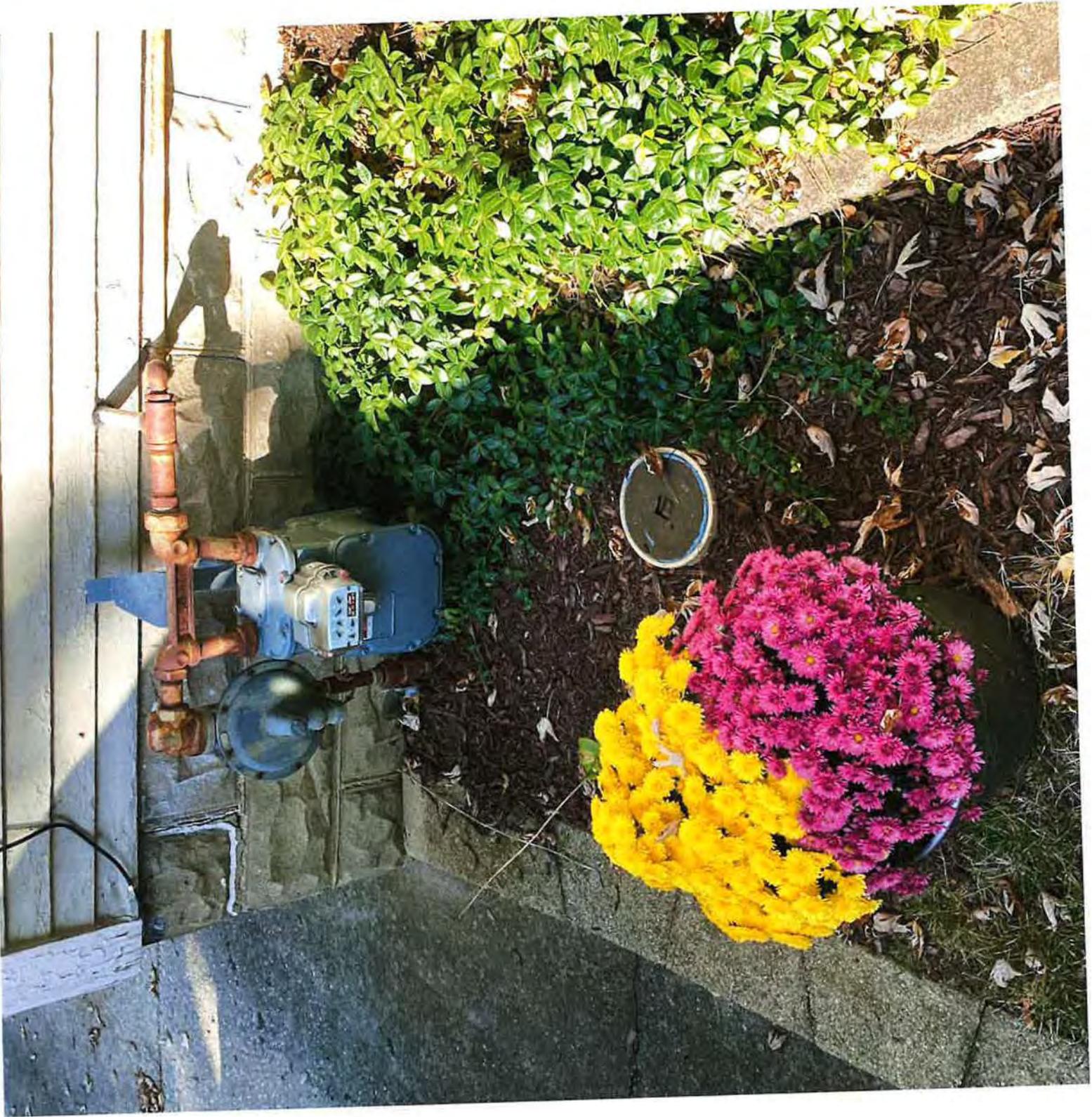
If you have any questions regarding this invoice, services, or estimates, please email us at support@jblantonplumbing.com or call us at (773) 724-9272.

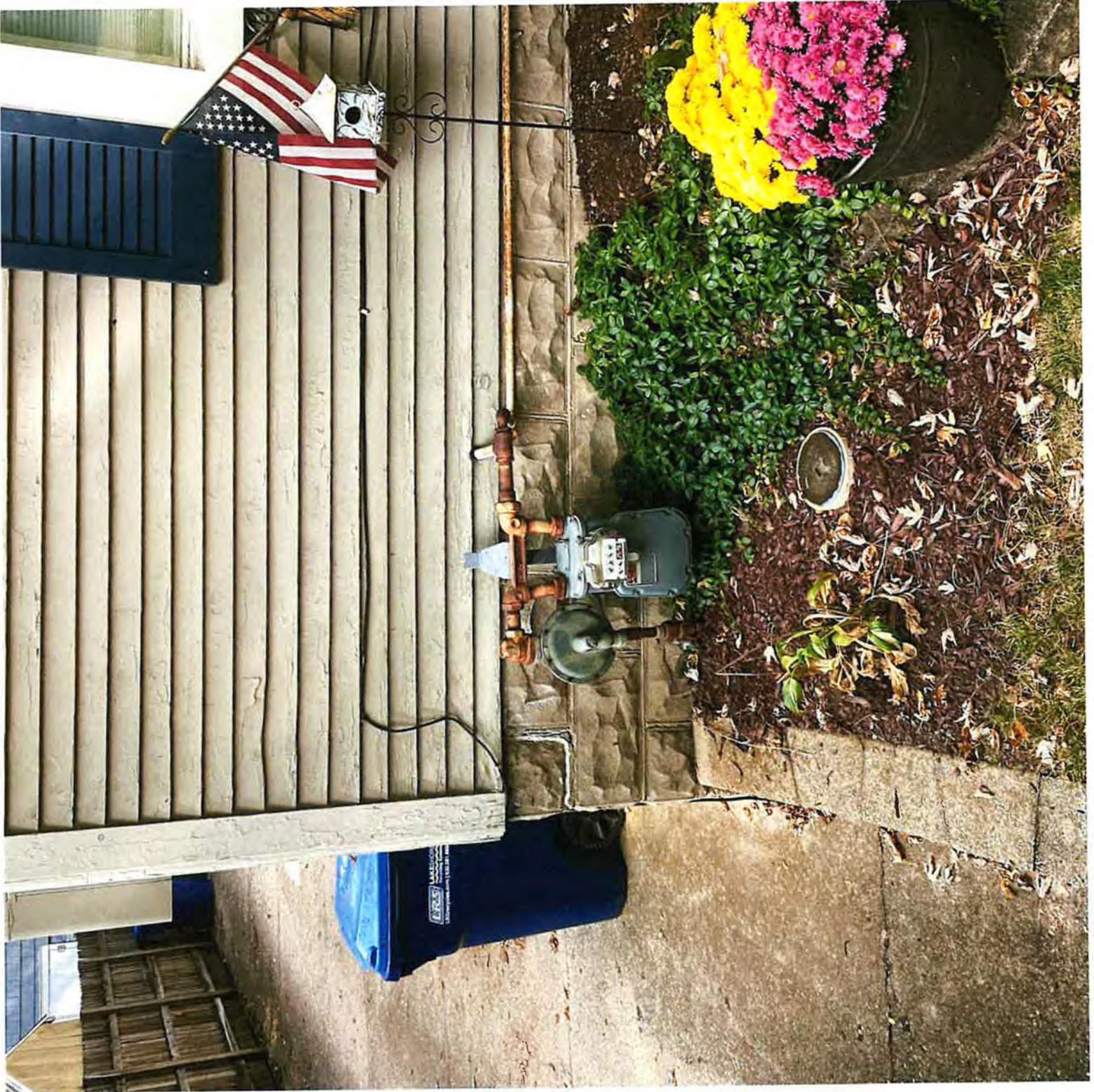
Sincerely,
J. Blanton Plumbing Team

Additional Attachments:









From: VanGyseghem, Bob
Sent: Friday, November 21, 2025 7:56 AM
To: 'Nicole Hopkins'
Subject: RE: [THIS EMAIL MAY BE SPAM] Sewer line reimbursement 24 Crissey Ave Geneva

Nicole,

I just need J. Blanton to sign the Request for Reimbursement Form.

Thanks

Bob VanGyseghem

Superintendent of Water/WW

City of Geneva, Illinois

Geneva Public Works Department, Water Division

1800 South Street, Geneva, IL 60134

Desk: [630.232.1551](tel:630.232.1551)

bvangyseghem@geneva.il.us

From: Nicole Hopkins <

Sent: Thursday, November 20, 2025 12:35 PM

To: VanGyseghem, Bob <bvangyseghem@geneva.il.us>

Subject: [THIS EMAIL MAY BE SPAM] Sewer line reimbursement 24 Crissey Ave Geneva

Importance: Low

CAUTION: This email originated from outside the City of Geneva. Exercise caution when opening attachments or on clicking links from unknown senders.

Hi Bob,

I hope you're having a great day!

I wanted to send you the documents that I have so far regarding the reimbursement. I do believe that J Blanton will be sending you things as well. If there's anything else you need, please let me know. I'll get it to you right away.

Thank you!

Nicole Hopkins

From: Nicole Hopkins <
Sent: Tuesday, December 2, 2025 11:32 AM
To: VanGyseghem, Bob
Subject: Re: Sewer lining 24. Crissey Ave

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Hi Bob,

I Hope you had a nice Thanksgiving!
I'm just following up to see if this has been approved for reimbursement.

Thank you!

On Fri, Nov 21, 2025 at 11:05 AM VanGyseghem, Bob <bvangyseghem@geneva.il.us> wrote:

Thanks

Bob VanGyseghem

Superintendent of Water/WW

City of Geneva, Illinois

Geneva Public Works Department, Water Division
1800 South Street, Geneva, IL 60134

Desk: 630.232.1551

bvangyseghem@geneva.il.us

From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Friday, November 21, 2025 10:52 AM
To: Nicole Hopkins <
Cc: VanGyseghem, Bob <bvangyseghem@geneva.il.us>
Subject: Re: Sewer lining 24. Crissey Ave

Hello,

Please see attached:

Thank you,

On Fri, Nov 21, 2025 at 8:41 AM Nicole Hopkins < > wrote:

Good morning J Blanton team,

Please sign the attached reimbursement form and sen it back in this thread to myself and Bob at the city of Geneva.

Thank you!

J Blanton Service Department

773-364-1541

service@jblantonplumbing.com

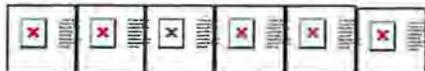


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From: Nicole Hopkins <
Sent: Thursday, October 30, 2025 4:09 PM
To: Landers, Nate
Cc: VanGyseghem, Bob
Subject: Re: [Scan] 2025-10-30 11:47

CAUTION: This email originated from outside the City of Geneva. Exercise caution when opening attachments or on clicking links from unknown senders.

I was just told that J Blanton has reached out to the city to have an Inspection done with someone from the city.

On Thu, Oct 30, 2025 at 3:48 PM Landers, Nate <nlanders@geneva.il.us> wrote:

Nicole,

Thank you for submitting the attached information. Unfortunately the video is insufficient and needs to be retaken. There is no sound and no explanation of what is wrong with the pipe i.e. roots, cracks or other problems and the camera retraction was too fast to see any issues. Also we need to see the footage from the main in the street, which was shown, all the way to the top of the cleanout (video the cleanout with camera running while removing the camera line from cleanout) and need to confirm if there are any foundation drains attached to the sanitary line. Video should also include a statement stating the house address in the video (hence the need for sound).

Lastly, all the documents that are on the link need to be filled out prior to any authorization given to proceed with reimbursement or work.

Sorry for the inconvenience,

Nate Landers

Assistant Director of Public Works

City of Geneva, Illinois

Geneva Public Works Department

1800 South Street, Geneva, IL 60134

From: Nicole Hopkins <dnajj5@gmail.com>
Sent: Thursday, October 30, 2025 11:51 AM
To: Landers, Nate <nlanders@geneva.il.us>; VanGyseghem, Bob <bvangyseghem@geneva.il.us>
Subject: [Scan] 2025-10-30 11:47

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Please find attached info form. I am sending the video from J Blanton in a separate email.

Thank you!
Nicole Hopkins

--
Sent with Genius Scan for iOS.
<https://tglapp.com/e/scan>

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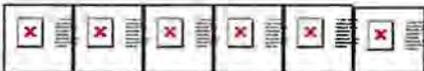
Sent from my iPhone

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Visit our website or follow Geneva on Facebook, Twitter, Instagram, and YouTube.



Please do not print this email unless it is absolutely necessary.

From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Wednesday, November 5, 2025 11:45 AM
To: VanGyseghem, Bob
Subject: Re: Request for Initial Camera Inspection
Attachments: 183686963 (1).pdf

CAUTION: This email originated from outside the City of Geneva. Exercise caution when opening attachments or on clicking links from unknown senders.

Hello,

Thank you for bringing this to my attention. Corrections have been made. Please see attached revision:

Thank you,

On Wed, Nov 5, 2025 at 10:59 AM VanGyseghem, Bob <bvangyseghem@geneva.il.us> wrote:

The quote needs to state that the liner has a minimum of a 50 year engineered life.

Regards,

Bob VanGyseghem

Superintendent of Water & Wastewater

City of Geneva

630-232-1551

bvangyseghem@geneva.il.us

From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Wednesday, November 5, 2025 10:54 AM
To: VanGyseghem, Bob <bvangyseghem@geneva.il.us>
Subject: Re: Request for Initial Camera Inspection

clicking links from unknown senders.

Yes,

Please see attached:

Thank you,

On Wed, Nov 5, 2025 at 10:45 AM VanGyseghem, Bob <bvangyseghem@geneva.il.us> wrote:

Do you have a quote for the lining?

Regards,

Bob VanGyseghem

Superintendent of Water & Wastewater

City of Geneva

630-232-1551

bvangyseghem@geneva.il.us

From: J Blanton Service Department <service@jblantonplumbing.com>

Sent: Wednesday, November 5, 2025 10:23 AM

To: Johnson, Lauri <ljohnson@geneva.il.us>; VanGyseghem, Bob <bvangyseghem@geneva.il.us>

Subject: Re: Request for Initial Camera Inspection

Hello,

Please see attached sewer video for customer at [24 Crissey Avenue](#).

Please let me know if this is sufficient, and I will start on the next steps.

Thank you,



7569981625112568876.mp4

On Mon, Nov 3, 2025 at 3:31 PM J Blanton Service Department <service@jblantonplumbing.com> wrote:

Tomorrow at noon works for us. I will get this scheduled now.

We look forward to seeing you tomorrow!

Thank you,

On Mon, Nov 3, 2025 at 3:27 PM Johnson, Lauri <ljohnson@geneva.il.us> wrote:

We can do tomorrow at 12 p.m. or Wednesday at 9 a.m.

Lauri Johnson

Permit Technician

City of Geneva, Illinois

Desk: [630.232.0000](tel:630.232.0000), 4306

ljohnson@geneva.il.us

[Permits Link](#)

From: J Blanton Service Department <service@jblantonplumbing.com>

Sent: Monday, November 3, 2025 3:00 PM

To: Johnson, Lauri <ljohnson@geneva.il.us>

Subject: Re: Request for Initial Camera Inspection

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Hello,

Morning works best for us, but we would accommodate whenever works best for you. Just let me know and I will confirm the schedule on my end.

Thank you,

On Mon, Nov 3, 2025 at 2:22 PM Johnson, Lauri <ljohnson@geneva.il.us> wrote:

What day and time did you need this inspection?

Lauri Johnson

Permit Technician

City of Geneva, Illinois

Community Development Department, Building Division

109 James Street, Geneva, Illinois 60134

Desk: [630.232.0000](tel:630.232.0000), 4306

From: J Blanton Service Department <service@jblantonplumbing.com>

Sent: Thursday, October 30, 2025 2:46 PM

To: pdf <pdf@geneva.il.us>

Subject: Request for Initial Camera Inspection

CAUTION: This email originated from outside the City of Geneva. Exercise caution when opening attachments or on clicking links from unknown senders.

Hello,

I am writing this to see if we can schedule a camera inspection for the following customer to see if they can be approved for the reimbursement program.

Customer is located at 24 Crissey Avenue

Geneva, IL 60134 USA

Please let me know if this is something that can be scheduled. Just let me know a day/time that works best for you and we will accommodate.

I am also working on compiling the videos from the recent inspections. I will get these sent over later today or tomorrow.

Thank you,

J Blanton Service Department

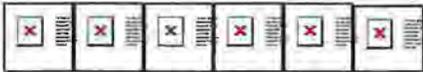
(308) 407-1841

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J Blanton Service Department

(308) 407-1841

service@jblantonplumbing.com



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--

J Blanton Service Department

(308) 407-1841

service@jblantonplumbing.com



--

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--

J Blanton Service Department

(308) 407-1841

service@jblantonplumbing.com

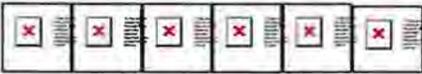


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--

J Blanton Service Department
(308) 407-1841
service@jblantonplumbing.com



From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Tuesday, November 18, 2025 11:51 AM
To: VanGyseghem, Bob
Cc: pdf; Landers, Nate; Klamerus, Rommy; Dunn, Jamie
Subject: Re: Lateral Lining Submittals - J. Blanton Plumbing

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Confirmed. Thank you for the clarification. I will coordinate with the customers to assure we get this paperwork fully submitted before starting on any of these liners.

Thank you,

On Tue, Nov 18, 2025 at 11:15 AM VanGyseghem, Bob <bvangyseghem@geneva.il.us> wrote:

, 24 Crissey.

Bob VanGyseghem

Superintendant of Water/WW

City of Geneva, Illinois

Geneva Public Works Department, Water Division
1800 South Street, Geneva, IL 60134

Desk: [630.232.1551](tel:630.232.1551)

bvangyseghem@geneva.il.us

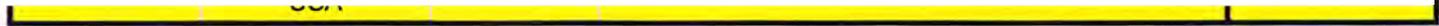
From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Tuesday, November 18, 2025 9:42 AM
To: VanGyseghem, Bob <bvangyseghem@geneva.il.us>; pdf <pdf@geneva.il.us>
Cc: Landers, Nate <nlanders@geneva.il.us>; Klamerus, Rommy <rklamerus@geneva.il.us>; Dunn, Jamie <jdunn@geneva.il.us>
Subject: Re: Lateral Lining Submittals - J. Blanton Plumbing

Noted. Thank you for letting me know. We will be sure to refrain from setting up any liners during this period of leave. Before you go, I just wanted to make sure we are on the same page as far as the pending liners go. Please see attached:

Can you confirm if we are good to proceed with all of the below liners in green?

Please let me know if you require any more information and I will be happy to supply it.

Nicole Hopkins	24 Crissey Avenue Geneva, IL 60134 USA	APPROVED	CURRENTLY SCHEDULED NOV 19 2025	
----------------	--	----------	---------------------------------	--



On Tue, Nov 18, 2025 at 8:39 AM VanGyseghem, Bob <bvangyseghem@geneva.il.us> wrote:

Thanks

Bob VanGyseghem

Superintendent of Water/WW

City of Geneva, Illinois

Geneva Public Works Department, Water Division
1800 South Street, Geneva, IL 60134

Desk: [630.232.1551](tel:630.232.1551)

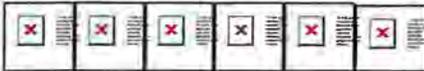
bvangyseghem@geneva.il.us

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J Blanton Service Department

[773-364-1541](tel:773-364-1541)

service@jblantonplumbing.com

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J Blanton Service Department
773-364-1541
service@jblantonplumbing.com



From: Nicole Hopkins <
Sent: Thursday, November 6, 2025 10:38 AM
To: VanGyseghem, Bob
Cc: J Blanton Service Department; Johnson, Lauri; Reith, Christine; Childress, James
Subject: Re: Lateral Lining Reimbursement - 24 Crissey Ave.

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Thank you so much!

On Thu, Nov 6, 2025 at 10:29 AM VanGyseghem, Bob <bvangyseghem@geneva.il.us> wrote:

No inspection needed. I just need a copy of the post lining video.

Regards,

Bob VanGyseghem

Superintendent of Water & Wastewater

City of Geneva

630-232-1551

bvangyseghem@geneva.il.us

From: Nicole Hopkins <
Sent: Thursday, November 6, 2025 10:02 AM
To: J Blanton Service Department <service@jblantonplumbing.com>
Cc: VanGyseghem, Bob <bvangyseghem@geneva.il.us>; Johnson, Lauri <ljohnson@geneva.il.us>; Reith, Christine <creith@geneva.il.us>; Childress, James <jchildress@geneva.il.us>
Subject: Re: Lateral Lining Reimbursement - [24 Crissey Ave.](#)

Thank you, Bob. Can you confirm how we handle the post job inspection. Does J Blanton have to come out again and run a camera with an inspector?

On Wed, Nov 5, 2025 at 3:53 PM J Blanton Service Department <service@jblantonplumbing.com> wrote:

Hello,

I have added additional information to the permit application. Please see attached:

Please let me know if there is anything else you need and I will be happy to supply it.

Thank you,

On Wed, Nov 5, 2025 at 12:53 PM VanGyseghem, Bob <bvangyseghem@geneva.il.us> wrote:

Attached is the signed agreement and other forms for the lining of the sewer lateral at [24 Crissey Ave.](#)

The property owner and contractor are included in this email.

Regards,

Bob VanGyseghem

Superintendent of Water & Wastewater

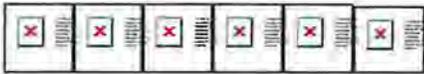
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J Blanton Service Department

[\(308\) 407-1841](tel:(308)407-1841)

service@jblantonplumbing.com



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Visit our website or follow Geneva on Facebook, Twitter, Instagram, and YouTube.

From: VanGyseghem, Bob
Sent: Wednesday, November 5, 2025 12:53 PM
To: Johnson, Lauri; Reith, Christine; Childress, James; 'J Blanton Service Department'; 'dnajj5@gmail.com'
Subject: Lateral Lining Reimbursement - 24 Crissey Ave.
Attachments: Building Permit Application.pdf; General Information.pdf; Quote.pdf; Signed Agreement.pdf

Attached is the signed agreement and other forms for the lining of the sewer lateral at 24 Crissey Ave.

The property owner and contractor are included in this email.

Regards,

Bob VanGyseghem

Superintendent of Water & Wastewater

City of Geneva

630-232-1551

bvangyseghem@geneva.il.us

From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Wednesday, November 5, 2025 3:53 PM
To: VanGyseghem, Bob
Cc: Johnson, Lauri; Reith, Christine; Childress, James;
Subject: Re: Lateral Lining Reimbursement - 24 Crissey Ave.
Attachments: 24 Crissey Ave geneva, 01. 60134.pdf

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Hello,

I have added additional information to the permit application. Please see attached:

Please let me know if there is anything else you need and I will be happy to supply it.

Thank you,

On Wed, Nov 5, 2025 at 12:53 PM VanGyseghem, Bob <bvangyseghem@geneva.il.us> wrote:

Attached is the signed agreement and other forms for the lining of the sewer lateral at 24 Crissey Ave.

The property owner and contractor are included in this email.

Regards,

Bob VanGyseghem

Superintendent of Water & Wastewater

City of Geneva

630-232-1551

bvangyseghem@geneva.il.us

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J Blanton Service Department
(308) 407-1841
service@jblantonplumbing.com



From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Friday, November 21, 2025 10:52 AM
To: Nicole Hopkins
Cc: VanGyseghem, Bob
Subject: Re: Sewer lining 24. Crissey Ave
Attachments: Nicole Hopkins (1).pdf

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Hello,

Please see attached:

Thank you,

On Fri, Nov 21, 2025 at 8:41 AM Nicole Hopkins < > wrote:
Good morning J Blanton team,

Please sign the attached reimbursement form and sen it back in this thread to myself and Bob at the city of Geneva.

Thank you!

—
J Blanton Service Department
773-364-1541
service@jblantonplumbing.com



From: Nicole Hopkins <
Sent: Thursday, October 30, 2025 4:01 PM
To: Landers, Nate
Cc: VanGyseghem, Bob
Subject: Re: [Scan] 2025-10-30 11:47

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I will check with J Blanton to see if there is another video. Also, one of the other forms is a permit, why do I need a permit? The other is a participation agreement that seems like it needs to be filled out by the city. I also see the request for reimbursement; do I have to fill this out prior to getting the work done, and then you determine then if I qualify?

On Thu, Oct 30, 2025 at 3:48 PM Landers, Nate <nlanders@geneva.il.us> wrote:

Nicole,

Thank you for submitting the attached information. Unfortunately the video is insufficient and needs to be retaken. There is no sound and no explanation of what is wrong with the pipe i.e. roots, cracks or other problems and the camera retraction was too fast to see any issues. Also we need to see the footage from the main in the street, which was shown, all the way to the top of the cleanout (video the cleanout with camera running while removing the camera line from cleanout) and need to confirm if there are any foundation drains attached to the sanitary line. Video should also include a statement stating the house address in the video (hence the need for sound).

Lastly, all the documents that are on the link need to be filled out prior to any authorization given to proceed with reimbursement or work.

Sorry for the inconvenience,

Nate Landers

Assistant Director of Public Works

City of Geneva, Illinois

nlanders@geneva.il.us

From: Nicole Hopkins <
Sent: Thursday, October 30, 2025 11:51 AM
To: Landers, Nate <nlanders@geneva.il.us>; VanGyseghem, Bob <bvangyseghem@geneva.il.us>
Subject: [Scan] 2025-10-30 11:47

CAUTION: This email originated from outside the City of Geneva. Exercise caution when opening attachments or on clicking links from unknown senders.

Please find attached info form. I am sending the video from J Blanton in a separate email.

Thank you!
Nicole Hopkins

Sent with Genius Scan for iOS.
<https://tglapp.com/e/scan>

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Sent from my iPhone

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Visit our website or follow Geneva on Facebook, Twitter, Instagram, and YouTube.

From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Wednesday, November 5, 2025 10:54 AM
To: VanGyseghem, Bob
Subject: Re: Request for Initial Camera Inspection
Attachments: 183686963.pdf

CAUTION: This email originated from outside the City of Geneva. Exercise caution when opening attachments or on clicking links from unknown senders.

Yes,

Please see attached:

Thank you,

On Wed, Nov 5, 2025 at 10:45 AM VanGyseghem, Bob <bvangyseghem@geneva.il.us> wrote:

Do you have a quote for the lining?

Regards,

Bob VanGyseghem

Superintendent of Water & Wastewater

City of Geneva

630-232-1551

bvangyseghem@geneva.il.us

From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Wednesday, November 5, 2025 10:23 AM
To: Johnson, Lauri <ljohnson@geneva.il.us>; VanGyseghem, Bob <bvangyseghem@geneva.il.us>
Subject: Re: Request for Initial Camera Inspection

clicking links from unknown senders.

Hello,

Please see attached sewer video for customer at [24 Crissey Avenue](#).

Please let me know if this is sufficient, and I will start on the next steps.

Thank you,



7569981625112568876.mp4

On Mon, Nov 3, 2025 at 3:31 PM J Blanton Service Department <service@jblantonplumbing.com> wrote:

Tomorrow at noon works for us. I will get this scheduled now.

We look forward to seeing you tomorrow!

Thank you,

On Mon, Nov 3, 2025 at 3:27 PM Johnson, Lauri <ljohnson@geneva.il.us> wrote:

We can do tomorrow at 12 p.m. or Wednesday at 9 a.m.

Lauri Johnson
Permit Technician

Desk: [630.232.0000](tel:630.232.0000), 4306

ljohnson@geneva.il.us

[Permits Link](#)

From: J Blanton Service Department <service@jblantonplumbing.com>
Sent: Monday, November 3, 2025 3:00 PM
To: Johnson, Lauri <ljohnson@geneva.il.us>
Subject: Re: Request for Initial Camera Inspection

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Hello,

Morning works best for us, but we would accommodate whenever works best for you. Just let me know and I will confirm the schedule on my end.

Thank you,

On Mon, Nov 3, 2025 at 2:22 PM Johnson, Lauri <ljohnson@geneva.il.us> wrote:

What day and time did you need this inspection?

Lauri Johnson

Permit Technician

City of Geneva, Illinois

Community Development Department, Building Division
109 James Street, Geneva, Illinois 60134

[Permits Link](#)

From: J Blanton Service Department <service@jblantonplumbing.com>

Sent: Thursday, October 30, 2025 2:46 PM

To: pdf <pdf@geneva.il.us>

Subject: Request for Initial Camera Inspection

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Hello,

I am writing this to see if we can schedule a camera inspection for the following customer to see if they can be approved for the reimbursement program.

Customer is located at 24 Crissey Avenue

Geneva, IL 60134 USA

Please let me know if this is something that can be scheduled. Just let me know a day/time that works best for you and we will accommodate.

I am also working on compiling the videos from the recent inspections. I will get these sent over later today or tomorrow.

Thank you,

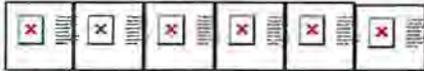


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J Blanton Service Department

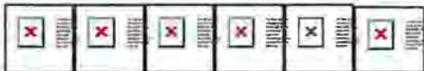
(308) 407-1841

service@jblantonplumbing.com



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J Blanton Service Department

(308) 407-1841

service@jblantonplumbing.com



J Blanton Service Department

(308) 407-1841

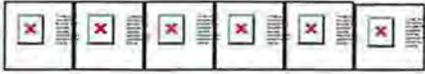
service@jblantonplumbing.com



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J Blanton Service Department

(308) 407-1841

service@jblantonplumbing.com



From: Nicole Hopkins <
Sent: Thursday, November 6, 2025 10:02 AM
To: J Blanton Service Department
Cc: VanGyseghem, Bob; Johnson, Lauri; Reith, Christine; Childress, James
Subject: Re: Lateral Lining Reimbursement - 24 Crissey Ave.

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On Wed, Nov 5, 2025 at 12:53 PM VanGyseghem, Bob <bvangyseghem@geneva.il.us> wrote:

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The property owner and contractor are included in this email.

Regards,

Bob VanGyseghem

Superintendent of Water & Wastewater

City of Geneva

The City of Geneva, Illinois Since 1835

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J Blanton Service Department
(308) 407-1841
service@jblantonplumbing.com

